



**MY TRAVEL EXPERIENCE**

[www.mytravelxp.com](http://www.mytravelxp.com)

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1300 168 910

***NEW ZEALAND  
NORTH & SOUTH  
FLY-DRIVE-STAY***



## Auckland & Queenstown Fly-Drive-Stay

Duration: 11 days

Departs: daily from Australia

Stay: 10 nights hotel/motel

Travel style: Independent self-drive with flights

Booking code: NZAKZQ11M

Call 1300 168 910 to speak to experts at My Travel Experience

Email [hello@mytravelxp.com](mailto:hello@mytravelxp.com)

# 11 Days Auckland & Queenstown Fly-Drive-Stay

## About the holiday

Celebrate the beauty of New Zealand's North and South Islands with the freedom to explore at your leisure of a great fly, drive & stay holiday!

Fly to Auckland and pick up your hire car at the airport, then get set for an amazing 10 days of independent discovery. Enjoy 5 nights in the harbour city and not far from Auckland you can enjoy great day trips and make use of those unlimited kilometres. Discover Hauraki Gulf Marine Park that covers an impressive 1.2 million hectares of coast, sea and islands. Head to the West Coast, where the Tasman sea has carved out rugged cliffs and top surf beaches, discover Rotorua's geothermal wonders or enjoy visiting award-winning wineries and tasting the regions many great culinary delights!

Fly to picturesque Queenstown. Set against a backdrop of the dramatic Southern Alps, the town sits on the shores of Lake Wakatipu. As well as spending time in the charming village or being thrilled by the area's variety of adventure sports, Queenstown is an ideal base for visiting the region's famed vineyards, historic mining towns and great ski fields in winter!

## Why you'll love this trip...

Great central accommodation, conveniently located for exploring the towns. Sightseeing tours are included in both destinations to get off on the right foot. Enjoy the convenience of car hire to see more of the North and South Islands. Flights from Australia are included with Air New Zealand.

## Travel dates

### Departs daily from Australia\*

**2021** – 15 July to 25 August, 10 October to 30 November

**2022** – 01 February to 31 March, 15 April to 10 June, 20 July to 10 September,  
10 October to 30 November

\*Departure is subject to confirmation at time of booking. Contact us for other travel dates.

See [www.mytravelxp.com](http://www.mytravelxp.com) for current prices.

For more information call 1300 168 910 or email [hello@mytravelxp.com](mailto:hello@mytravelxp.com)



## Holiday Inclusions

**Flights** – Return economy airfare to Auckland & Queenstown

Fly from Melbourne, Sydney or Brisbane (ask for other cities)

Flying with Air New Zealand, baggage included

**Car hire** – 10 days Compact, automatic vehicle with unlimited kilometres

5 days in Auckland & Queenstown

Pick up & drop off at the airports

**Accommodation** – 10 nights standard rooms, based on twin share

5 nights Auckland – VR Auckland City, Mercure Auckland or Copthorne Hotel

5 nights Queenstown – Blue Peaks Lodge, The Melbourne B&B or Amber Lodge Motel

**Sightseeing** – Half Day City Sights Tour in Auckland & Queenstown

### Car hire inclusions:

Unlimited kilometres

Car Liability Insurance

Value Added Tax (VAT)

Collision Damage Waiver (CDW) with excess

Theft Protection (TP) with excess

Fuel policy: pick up full and return full

### Package excludes:

Airport transfers, pick up vehicle at airport

Car hire extra expenses, such as fuel, road tolls, insurance excess waivers etc.

Meals, sightseeing & activities not specified in the inclusions

Personal items, such as drinks, snacks, laundry etc.

Travel insurance is strongly recommended

Prices are based on twin share, please contact us for single rates

***This package is subject to confirmation by the airlines, hotels, car company and local operators.***

***Cancellation fees & booking conditions apply.***

## **My Travel Experience is a full-service travel agency**

### **Want flights, car hire, escorted tours, airport transfers, travel insurance & more?**

My Travel Experience offers personalised service and unlike other online booking companies, we are not a one-size-fits-all travel agency. Our experienced travel consultants can design an itinerary or provide a quote for wherever you want to travel and include whatever travel services that you want to pre-book.

Plus, we are with you all the way – from your first enquiry, until your departure and when you safely return home. You will always be able to reach us. Email us today on [reservations@mytravelxp.com](mailto:reservations@mytravelxp.com) with your preferences for any of our travel packages!

### **Affordable Holidays – How do we do it?**

With over 30 years' in the business, we know the travel industry better than anyone and have tracked down the best experiences around the world. We go directly to local suppliers to source the best price and holiday for you. Dealing directly with local operators is why our holidays are more affordable. We work with reputable travel professionals that offer exceptional service and safe travel policies. If you think you are paying too much for your travel arrangements, please give us a call, we will work hard to find the ideal holiday for you – that's My Travel Experience!

### **Book with Confidence!**

#### **New safety measures, more flexibility and greater peace of mind.**

The wellbeing and safety of our passengers and staff is always a priority, especially as we adjust to a new world for travellers. My Travel Experience is committed to ensuring your peace of mind with customer-friendly booking practices and enhanced health & safety standards on our trips. We work closely with tour operators that have received the Safe Travels stamp by the World Travel and Tourism Council (WTTC), which enables travellers to recognise companies around the world that have adopted health and hygiene global standardised protocols. We are also able to offer our clients as much flexibility as possible when making bookings, will let you know of all travel operator conditions and will help you if any unexpected situations arise.

**Want to upgrade the hotels or extend your stay?**

**Call our office on 1300 168 910 for more info – we're here to help!**



*Travel On Demand Pty Ltd Trading As*

## **MY TRAVEL EXPERIENCE BOOKING CONDITIONS**

**Please read the following information prior to making your reservation**

Our full set of terms and conditions can be [viewed and downloaded on our website](#), or supplied on request from our office. We highly recommend you read My Travel Experience booking conditions prior to making your holiday reservations. This is the contract under which both parties enter, therefore we request that you only make a booking if you agree with these conditions.

This is a summary in brief for our customers:

1. Upon making a reservation with My Travel Experience you will receive a booking form, which needs to be filled out and signed to confirm that you agree to the terms and conditions.
2. Your booking will then be confirmed to you in writing and you will be required to pay a deposit to hold your reservation.
3. At this time, you must take out travel insurance for your holiday to protect you against any unforeseen circumstances.
4. Between 21-90 days prior to departure you will be asked to make the balance payment for your trip (the exact due date for your travel supplier will be advised at the time of booking).
5. 10 days prior to departure you will be sent your travel documents electronically via email.

My Travel Experience operates a Client Trust bank account. This means that we do not hold your money. We pay the ultimate travel providers (Suppliers) of your travel services the funds for your holiday. The Suppliers include airlines, tour operators, cruise lines, transport companies, hotels etc. We are required to pay the Suppliers deposits and final payments to secure your booking and in some instances these items are non-refundable.

If you wish to cancel you must notify us of your cancellation in writing. We will then write to the Suppliers to cancel your booking and request a refund (if applicable) for any elements of your holiday that are refundable. You will need to make an insurance claim for any travel arrangements that are non-refundable. If you have any issues during the refund or cancellation process, you have 30 days to contact our office in writing to lodge a complaint so an immediate resolution can be found for you.

## **RESERVATION CHANGES – APPLIES TO BOOKINGS UNTIL 30 SEPTEMBER 2021**

We are looking forward to assisting with your travel arrangements in 2021.

As you may be aware, from time to time international borders and Australian regions do open and close on the advice of health departments due to COVID-19 virus outbreaks.

We understand it can be very distressing having holiday plans change at short notice. In these cases, we will do everything possible to alter your travel arrangements at the very least expense to you. In keeping with this, our office will lower our usual \$150 per person change fee and for a service fee of only \$50 per person will rebook and change any reservations to future dates.

This reduced fee, up to a maximum of \$150 per booking, goes towards the staff time and office expenses to rebook your holiday. It also guarantees that you will be looked after with care and attention, so that when it's safe to do so, you will be able to travel with confidence.

We appreciate that the change of date is through no fault of your own and that's why we have reduced our service fee. We thank you for your understanding regarding this matter.

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