

***NEW ZEALAND  
ROTORUA  
FLY-DRIVE-STAY***



***MY TRAVEL EXPERIENCE***

[www.mytravelxp.com](http://www.mytravelxp.com)

[hello@mytravelxp.com](mailto:hello@mytravelxp.com)

**1300 168 910**



**New Zealand Rotorua Fly, Drive, Stay & Spa**

**Duration:** 5 days

**Departs:** daily from Australia

**Stay:** 4 nights apartment/hotel

**Travel style:** Independent self-drive

**Booking code:** NZROT5AZ

**Call 1300 168 910 to speak to experts at My Travel Experience**

**Email [hello@mytravelxp.com](mailto:hello@mytravelxp.com)**

# 5 Days Rotorua North Island Fly, Drive, Stay & Spa

## About the holiday

This is your chance to indulge in a unique New Zealand holiday that's good for the soul and the skin!

Fly to Auckland and pick up your hire car at the airport, then head to Rotorua for an amazing North Island getaway. Famous for its natural beauty, in Rotorua there's the opportunity to wander around the picturesque lake, try one of the many adventure activities, experience Maori cultural performances and much more.

A highlight of this trip is Hell's Gate, where you'll find native bush and geothermal landscapes. Discover why this land has inspired myths and legends as you walk through the clouds of geothermal steam. Once used by Maori warriors to heal their battle-scarred bodies, today visitors use the nutrient-rich waters and mud to ease inflammation and arthritis, as well as rejuvenate the skin!

## Why you'll love this trip...

Incredible Hell's Gate thermal experiences, including a mud bath and twilight spa session. Stay in a 4-star hotel in the heart of Rotorua, with lots to explore within walking distance. Enjoy the convenience of car hire with unlimited kilometres to see more of the North Island. Flights from Australia to Auckland are included!

## Travel dates

### Departs daily from Australia\*

**2021** – 06 October to 30 November

**2022 & 2023** – 20 January to 31 March, 20 April to 10 June, 20 July to 10 September, 06 October to 30 November

\*Departure is subject to confirmation at time of booking. Price may vary according to dates & seasonal surcharges. Contact us for other travel dates.

See [www.mytravelxp.com](http://www.mytravelxp.com) for current prices.

For more information call 1300 168 910 or email [hello@mytravelxp.com](mailto:hello@mytravelxp.com)



## Holiday Inclusions

**Flights** – Return economy airfare to Auckland, baggage included

Fly from Melbourne, Sydney, Gold Coast or Brisbane (ask for other cities)

**Car hire** – 5 days Compact, automatic vehicle with unlimited kilometres

Pick up & drop off Auckland airport

**Accommodation** – 4 nights Quest Rotorua Central, studio apartment or similar

**Spa Experiences** – Hell's Gate Mud Bath & Spa

Hell's Gate Twilight Spa Experience

Hell's Gate Thermal Experience

### Car hire inclusions & details:

Collision Damage Waiver (CDW) with excess

Theft Protection (TP) with excess

Fuel policy: pick-up full & return full

Rate of the Day/Instant Purchase Rate: full payment is required immediately upon confirmation. All amendments will be re-priced on the current rate.

### Package excludes:

Airport transfers, pick up vehicle at airport

Car hire extra expenses, such as fuel, road tolls, insurance excess waivers etc.

Meals, sightseeing & activities

Personal items, such as drinks, snacks, laundry etc.

Travel insurance is strongly recommended

Prices are based on twin share, please contact us for single rates

***This package is subject to confirmation by the airlines, hotels and local operators.***

***Cancellation fees & booking conditions apply.***

Call our office on 1300 168 910 for more info – we're here to help!

### **Hell's Gate Mud Bath & Spas**

Hell's Gate mud spa is a historic New Zealand experience. The healing properties of the geothermal mud and sulphur mineral water have been used by local Māori for over 800 years. Open and clean your skin by lathering it in our unique mud, before exfoliating and cleansing with a soak in the sulphur spa. Your body and soul will feel revitalised after this soothing experience. Includes bathing in our world-famous mud baths, then soaking in the sulphur spas and cool plunge pool.

### **Hell's Gate Twilight Spa Experience**

Watch the stars dance across the sky as the sun goes down over New Zealand's premier geothermal reserve and spa facility. Relax and unwind by night with the sounds of falling water and native birds, all while rejuvenating your body, inside and out, in the world-famous muds and waters that Hell's Gate has become so well known for.

Includes bathing in our world-famous mud baths, soaking in the sulphur spas and the cool plunge pool. This experience also comes with a single-use mud facial and Manuka herbal tea bag for you to take home. Plus a buy-one-get-one-free voucher for your next visit.

### **Hell's Gate Thermal Experience**

Combine the experience of a guided or self-guided interactive tour through our geothermal reserve, with a rejuvenating sulphur spa soak afterwards. After walking through New Zealand's most active geothermal landscape, your body will welcome the revitalising properties of our sulphur mineral water. Experience a taste of what Hell's Gate has to offer. Includes the geothermal walk which takes between one and one and a half hours, as well as Māori carving, sulphur spas and cool plunge pool.

### **About Quest Rotorua Central**

Located in Rotorua, Quest Rotorua Central is in the city centre and near the airport. Along with self parking, this smoke-free aparthotel has dry cleaning and laundry facilities. WiFi in public areas is free. Other amenities include a library, free newspapers and tour/ticket assistance. Each apartment provides a kitchenette with a fridge, a hob, a microwave and a dishwasher. For a bit of entertainment, guests will find an LCD TV with digital channels, and other amenities include free WiFi and a washer/dryer.

**Want to extend your stay or add sightseeing tours?**

**Call 1300 168 910 or email [hello@mytravelxp.com](mailto:hello@mytravelxp.com) for the latest travel deals**

## **My Travel Experience is a full-service travel agency**

### **Want flights, car hire, escorted tours, airport transfers, travel insurance & more?**

My Travel Experience offers personalised service and unlike other online booking companies, we are not a one-size-fits-all travel agency. Our experienced travel consultants can design an itinerary or provide a quote for wherever you want to travel and include whatever travel services that you want to pre-book.

Plus, we are with you all the way – from your first enquiry, until your departure and when you safely return home. You will always be able to reach us. Email us today on [reservations@mytravelxp.com](mailto:reservations@mytravelxp.com) with your preferences for any of our travel packages!

### **Affordable Holidays – How do we do it?**

With over 30 years' in the business, we know the travel industry better than anyone and have tracked down the best experiences around the world. We go directly to local suppliers to source the best price and holiday for you. Dealing directly with local operators is why our holidays are more affordable. We work with reputable travel professionals that offer exceptional service and safe travel policies. If you think you are paying too much for your travel arrangements, please give us a call, we will work hard to find the ideal holiday for you – that's My Travel Experience!

### **Book with Confidence!**

#### **New safety measures, more flexibility and greater peace of mind.**

The wellbeing and safety of our passengers and staff is always a priority, especially as we adjust to a new world for travellers. My Travel Experience is committed to ensuring your peace of mind with customer-friendly booking practices and enhanced health & safety standards on our trips. We work closely with tour operators that have received the Safe Travels stamp by the World Travel and Tourism Council (WTTC), which enables travellers to recognise companies around the world that have adopted health and hygiene global standardised protocols. We are also able to offer our clients as much flexibility as possible when making bookings, will let you know of all travel operator conditions and will help you if any unexpected situations arise.

**See [www.mytravelxp.com](http://www.mytravelxp.com) for more information or call 1300 168 910**

*Travel On Demand Pty Ltd Trading As*



## **MY TRAVEL EXPERIENCE BOOKING CONDITIONS**

**Please read the following information prior to making your reservation**

Our full set of terms and conditions can be [viewed and downloaded on our website](#), or supplied on request from our office. We highly recommend you read My Travel Experience booking conditions prior to making your holiday reservations. This is the contract under which both parties enter, therefore we request that you only make a booking if you agree with these conditions.

This is a summary in brief for our customers:

1. Upon making a reservation with My Travel Experience you will receive a booking form, which needs to be filled out and signed to confirm that you agree to the terms and conditions.
2. Your booking will then be confirmed to you in writing and you will be required to pay a deposit to hold your reservation.
3. At this time, you must take out travel insurance for your holiday to protect you against any unforeseen circumstances.
4. Between 21-90 days prior to departure you will be asked to make the balance payment for your trip (the exact due date for your travel supplier will be advised at the time of booking).
5. 14 days prior to departure you will be sent your travel documents electronically or via Express post.

My Travel Experience operates a Client Trust bank account. This means that we do not hold your money. We pay the ultimate travel providers (Suppliers) of your travel services the funds for your holiday. The Suppliers include airlines, tour operators, cruise lines, transport companies, hotels etc. We are required to pay the Suppliers deposits and final payments to secure your booking and in some instances these items are non-refundable.

If you wish to cancel you must notify us of your cancellation in writing. We will then write to the Suppliers to cancel your booking and request a refund (if applicable) for any elements of your holiday that are refundable. You will need to make an insurance claim for any travel arrangements that are non-refundable. If you have any issues during the refund or cancellation process, you have 30 days to contact our office in writing to lodge a complaint so an immediate resolution can be found for you.

**Phone 1300 168 910**

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