# EXPLORE EGYPT & JORDAN TOUR



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Egypt & Jordan Escorted Tour with Flights Duration: 16 days Stay: 10 nights hotels, 3 nights Nile cruise, 1 night desert camp Travel style: Escorted tour with flights from Australia Booking code: EGJDE16M

Call 1300 168 910 to speak to experts at My Travel Experience Email hello@mytravelxp.com

# 16 Days Explore Egypt & Jordan Escorted Tour

## About the holiday

Explore the incredible treasures of Egypt and Jordan on an exciting journey!

Experience the bustling bazaars of Cairo and astounding Great Pyramids and Sphinx. Take in the ancient wonders along the Nile as you cruise the river on a 5-star ship. Visit iconic sights like the Valley of the Kings and stay at a Red Sea resort.

Fly from Cairo to Amman to where the highlights continue in Jordan. Here you'll sleep in a Bedouin-style tented camp in Wadi Rum, explore the famous city of Petra, float in the Dead Sea and more.

This escorted tour is carefully designed to include sightseeing of all the must-see attractions, but still allow for time to explore at your leisure. Travel in modern, air-con coaches and be looked after by expert English-speaking tour guides, who will help you get the most from this wonderful adventure!

#### Why you'll love this trip...

Enjoy a relaxing cruise on the Nile River Explore iconic sites of Luxor & Karnak Temples, the Great Pyramids & the Sphinx Take it easy at an all-inclusive Red Sea resort Experience the ancient city of Petra in Jordan Overnight under the stars & enjoy a desert safari in Wadi Rum Flights from Australia are included with this great-value holiday

# **Travel dates**

2024 & 2025 - February to November, contact our office for departure dates

Departures are subject to confirmation at time of booking. Price will vary depending on your travel date. Please contact us for current details.

Want to stay longer or upgrade to Business class flights? Call our office on 1300 168 910 for current rates & travel deals.



Escorted tour includes:

## International flights

- Return economy airfares to Cairo and from Amman
- One-way economy flight from Cairo to Amman

## Accommodation

- 10 nights 3 or 4-star hotels in twin rooms with private en-suite facilities
- 1 night desert camp in Jordan
- 3 nights 5-star Nile River cruise ship, with sundeck, swimming pool & bar
  - Single travellers have the option to pay a single supplement to ensure a private room

#### Meals - 14 breakfasts, 4 lunches, 6 dinners

• Vegetarian options available for all meals on request

#### Transport

- Modern air-conditioned coach or minibus
- One-way domestic flight Cairo to Aswan
- Any public transport used as part of the tour (excludes free days)

# Sightseeing

• Services of your English-speaking tour leaders, who will be on hand with advice and tips to ensure that you get the most from your trip

Package excludes:

Meals, sightseeing & entrance fees not specified in the inclusions or itinerary Optional tours & activities

Egypt entrance fees to sites & monuments - allow approx. AUD\$210 pp

Personal items, such as drinks, snacks, laundry etc.

Gratuities for guides, representatives & drivers

Travel insurance is essential

Prices are based on twin share, please contact us for single rates

# Subject to confirmation by airlines, tour companies & local operators. Conditions apply.

# Highlights & Experiences:

- Visit the Great Pyramids and Sphinx at Giza plateau
- Visit the Pyramid of Zoser at Sakkara
- Flight from Cairo to Aswan
- Visit the Philae Temple and High Dam of Aswan
- Explore Aswan at your leisure
- Visit the Temple of Kom-Ombo
- Sail the River Nile on a 5-star cruise ship
- Visit East bank of Luxor; see temples of Karnak & Luxor
- Visit the Valley of the Kings; see Hatsheput and Colossi of Memnon
- Explore the sights and sounds of the Red Sea resort.
- Shop for souvenirs at the Khan El Khalili bazaar.
- Visit the Egyptian Museum to see mummies, sarcophagi & more!
- Follow a local guide on a tour of the Jordanian capital of Amman
- Discover the famous Red Rose City of Petra
- Traverse the desert & sleep in a Bedouin-style tented camp in Wadi Rum
- Tuck into an authentic Jordanian dinner & enjoy some stargazing
- Float in the famous waters of the Dead Sea

# **Itinerary:**

#### DAY 1: Fly to Egypt

#### DAY 2: Start of tour in Cairo

Welcome to the first day of this exciting Egypt and Jordan trip! Touch down in Cairo, Egypt's vibrant capital city, and meet up with a friendly local guide who will assist you through the passport and immigration process. Transfer to your hotel and meet up with your passionate Egyptologist tour leader who will guide you throughout your stay. Learn more about the experiences you can look forward to with a tour briefing. Get a good night's rest as tomorrow, the adventure begins!

#### DAY 3: Cairo

Get ready for a day of iconic sites and experiences! After breakfast, join your knowledgeable guide and set out to explore the Giza pyramid complex, a true highlight of Egypt travel. Encounter some of Egypt's most famous sights such as the towering Great Pyramids of Giza, the world's only remaining Ancient World Wonder,

and the spellbinding Sphinx! Then, travel to Sakkara to see the Zoser (also known as Djoser) Step Pyramid. This incredible structure is believed to be Egypt's first pyramid and was built in the 27th Century BC! Overnight at the hotel in Cairo.

#### Includes Experiences

Experience the Great Pyramids of Giza and the Sphinx: Experience Egypt's most iconic monuments and discover the ancient wonder that is the Giza pyramid complex. Marvel at the awe-inspiring Great Pyramids of Giza and the enchanting Sphinx. Learn more about ancient Egyptian history from your guide. Entrance fee: 540 EGP

Admire the Pyramid of Zoser, Sakkara: See the first pyramid to be built in ancient Egypt! The Step Pyramid of Zoser (also known as Djoser) gets its name from its six tiers that resemble steps. This fascinating ancient site was built in the 27th Century BC! Entrance fee: 450 EGP

#### Meals - Breakfast

#### **Optional On Tour Excursions**

Sound and Light Show at Giza Pyramids Watch a mesmerising light show at the Giza Pyramids after dark while learning more about the history of the pyramids!

#### Cairo Nile Dinner Cruise & Folklore Show

Enjoy a delicious buffet of local dishes along with traditional entertainment during a dinner cruise on the Nile River!

#### DAY 4: Cairo - Aswan - Nile Cruise

This morning, catch a flight to Aswan. Arrive and head to the river for the best Nile cruise adventure. Prepare to spend the night on board a 5-star Nile cruise ship! Continue along the Nile towards the picture-perfect temple complex of Philae. Admire the stunning scenery that surrounds the majestic temple dedicated to the goddess Isis. Enjoy free time to explore Aswan in the evening or just relax and make the most of the Nile cruise ship's facilities. Relax at the bar or sit by the pool with a drink in hand while admiring the Nile views!

#### Included Experiences

Sail the River Nile on a cruise ship: Enjoy amazing views as we navigate the River Nile on a traditional felucca sailing ship. This Nile cruise ship offers twin-share cabins with private en-suite facilities, a restaurant and bar and a sun deck with a swimming pool.

Visit the Philae Temple: Travel along the Nile and encounter the picturesque island of Philae. Philae is home to temples dedicated to Isis, the Egyptian goddess of love.

It is believed that the last hieroglyphic was written on the island of Philae! Admire the island's gorgeous surroundings. Entrance fee: 450 EGP

Meals - Breakfast, Lunch, Dinner Optional On Tour Excursions Dinner in a Nubian House Sit down for a traditional Nubian meal with a local family on a home situated on an island in the Nile River!

#### DAY 5: Nile Cruise - Kom-Ombo

Enjoy amazing views as we continue to sail the Nile in style today! An optional excursion to the Abu Simbel complex is highly recommended today. Here, marvel at two massive temples at the southernmost tip of ancient Egypt's borders. These Nubian Monuments have been around since the 1200s when they were carved from the mountainside! In the afternoon, stopover at the Temple of Kom-Ombo, an unusual "double-temple" dedicated to the crocodile god Sobek and the falcon god Horus. Settle in on the cruise ship this evening as we make our way to Luxor.

#### **Included Experiences**

Visit the Temple of Kom-Ombo: This fascinating "double-temple" is unique in that it is dedicated to the two gods, the crocodile god Sobek and the falcon god Horus. Admire the perfectly symmetrical twin entrances which showcase a gorgeous view of the riverside. Entrance fee: 360 EGP

Meals - Breakfast, Lunch, Dinner

#### **Optional On Tour Excursions**

Abu Simbel Temple Explore the spectacular Abu Simbel Temples! The UNESCO-accredited structures include two temples carved from stone.

#### DAY 6: Nile Cruise - Luxor - Karnak Temple

Wake up aboard the Nile cruise and prepare to disembark along the East Bank of Luxor. In the afternoon, look forward to a tour of this exciting, ancient destination. Experience the majesty of the Karnak temple complex, considered by many to be the most important Pharaonic site. The grand monuments of Karnak are remnants of ancient Thebes and feature different areas dedicated to gods Amun, Mut and Montu. Then, discover the Luxor temple and wander down the mesmerising Avenue of Sphinxes.

#### Included Experiences

Experience the immense Karnak Temple Complex: Experience the incredible beauty and ancient history of the Karnak Temple Complex. Often considered the most important Pharaonic site, this grand temple complex features remnants of ancient

Thebes. Explore the different areas dedicated to gods Amun, Mut and Montu. Entrance fee: 450 EGP

Explore the temple of Luxor: Discover 'the world's largest open-air museum' when you visit the temple of Luxor. Wander along the enchanting Avenue of Sphinxes and learn about the Pharaonic and Roman history of the area. Entrance fee: 400 EGP

#### Meals - Breakfast, Lunch, Dinner

#### DAY 7: Valley of the Kings - Hatshepsut - Hurghada

History lovers will be in their element today. After breakfast, head for the worldfamous Valley of the Kings. Put on your Indiana Jones cap and head underground to explore some of the tombs of New Kingdom pharaohs. Afterwards, discover the Temple of Hatshepsut which is dedicated to Egypt's only female pharaoh. Then, visit the striking Colossi of Memnon, two massive stone statues dedicated to Pharaoh Amenhotep III. Later, hop aboard the coach as we travel to Hurghada on the Red Sea coast. Enjoy an included dinner at the Red Sea resort where you will be spending the night.

#### **Included Experiences**

Tour the Valley of the Kings: A trip to the Valley of the Kings is a highlight of all Egypt and Jordan tours! This is one of the richest archaeological sites of Earth and is home to many tombs belonging to New Kingdom pharaohs, including the famous King Tutankhamun. Entrance fee: 620 EGP

Visit the Temple of Hatshepsut: Explore the stunning temple dedicated to Egypt's first and only female Pharaoh! This mortuary temple dedicated to the Pharaoh Hatshepsut is considered a masterpiece of ancient architecture. Parts of the temple were destroyed (it is believed that the Queen's successor carried out the destruction) or restored. Entrance fee: 380 EGP

See the Colossi of Memnon: Marvel at the two impressive stone statues dedicated to Pharaoh Amenhotep III.

Stay at an all-inclusive Red Sea resort: Enjoy three nights at an all-inclusive resort situated in Hurghada, on the Red Sea! With two full free days, simply relax in the resort or take part in various optional activities such as snorkelling and scuba diving.

Meals - Breakfast, Dinner

#### **Optional On Tour Excursions**

Hot Air Balloon Ride Over the West Bank of Luxor Experience an unforgettable hot air balloon ride over Luxor at sunrise!

#### DAY 8: Hurghada: Free Day

Today is free to enjoy the many activities on offer at the all-inclusive resort hotel. Lounge by the pool, take a stroll on the beach or taste all the wonderful foods on offer - all your meals are included today! Feeling active? Sign up for a snorkelling or scuba diving experience to explore the exquisite coral reef that the Red Sea is renowned for.

Meals - Breakfast, Lunch, Dinner

#### **Optional On Tour Excursions**

Red Sea Scuba Diving

Go scuba diving with expert guides in the Red Sea during a free day in Hurghada! Marvel at the region's spectacular marine life.

#### Red Sea Snorkelling

Sail out to the Red Sea reefs on a free day in Hurghada and go snorkelling with expert guides. See the region's incredible marine life up close!

#### DAY 9: Hurghada: Free Day

Enjoy another free day full of fun and relaxation in Hurghada today. Make the most of the range of activities on offer at the resort. Dive deep and experience ocean life on a scuba diving or snorkelling trip. Alternatively, take it easy and soak up the sun next to the pool or on the beach. Indulge in delicious food and drinks at breakfast, lunch and dinner as all are included again today. Spend your last evening on the Red Sea coastline getting some rest and relaxation. Tomorrow the tour will make its way back to Cairo.

Meals - Breakfast, Lunch, Dinner

#### **Optional On Tour Excursions**

Red Sea Scuba Diving

Go scuba diving with expert guides in the Red Sea during a free day in Hurghada! Marvel at the region's spectacular marine life.

#### Red Sea Snorkelling

Sail out to the Red Sea reefs on a free day in Hurghada and go snorkelling with expert guides. See the region's incredible marine life up close!

#### DAY 10: Cairo

This morning, the tour travels back to Cairo by coach. Arrive and discover more of Egypt's sprawling capital city and its fascinating history with a trip to the Egyptian

Museum. Uncover thousands of years of ancient Egyptian history with over 120,000 artefacts on display. Admire the treasures found in King Tutankhamun's tomb! Then, pay a visit to the bustling Cairo Bazaar, Khan El Khalili. Located in Cairo's historic centre, this colourful bazaar is filled with an eclectic mix of things to eat, see and buy!

#### Included Experiences

Discover treasures at the Egyptian Museum: Learn more about Egypt's fascinating history during a visit to the Egyptian Museum in Cairo. Find out about the discovery of King Tutankhamun's tomb and its treasures. See mummies, sarcophagi, pottery, jewellery and more of the 120,000+ artefacts on display! Entrance fee to the Egyptian Museum: 500 EGP

Shop at the Khan El Khalili bazaar: Visit the bustling Cairo bazaar to shop for souvenirs, local food and more. Keep an eye out for bargains and lucky finds! From incense, spices and beautiful garments to handcrafted goods and antiques - you can find countless gems at this shopping destination!

Meals - Breakfast, Lunch

#### DAY 11: Cairo: Free Day

Spend a free day exploring the vibrant city of Cairo at your leisure. Alternatively, enjoy the option of joining a day trip to Alexandria on the Mediterranean Coast. Named after its founder, Alexander the Great, Alexandria is a historic seaside city. Alexandria is best known for once being home to the lighthouse of Alexandria, one of the Seven Wonders of the Ancient World. Visit the fortress, catacombs, and souks and experience relics from bygone days. See the beautiful beaches and take in the views along the seafront. Make a stop at one of the inviting cafes or restaurants found along the seafront corniche. Return to Cairo where we will be spending the night.

Meals - Breakfast

#### **Optional On Tour Excursions**

The Sights of Alexandria

Experience the wonders of Alexandria on a full-day tour! See top sights including the Citadel of Qaitbay and the New Library of Alexandria.

El-Mokattam Hill and Monastery of St. Simeon Discover El-Mokattam Hill and the Monastery of St. Simon, including the impressive cave church dedicated to this 10th-century saint!

Memphis and Dahshur

Visit Memphis, the oldest capital of Egypt, and Dahshur, home to the Bent and Red Pyramids - both older than the Giza pyramids!

#### DAY 12: Cairo - Amman

Bid farewell to Egypt this morning after breakfast and get ready to experience a whole new country! Head to the Cairo airport to board the included flight to Amman, Jordan. Arrive at Amman airport, where you will be met by our representative who will transfer you to the hotel for an overview of the upcoming tour itinerary. This evening, head out and explore Jordan's modern capital city or settle in for your overnight stay at your hotel in Amman.

Meals - Breakfast

#### DAY 13: Amman - Jerash - Petra

After breakfast, embark on a city tour of Amman. Visit the Roman Theatre, the Amman Citadel and tour the Amman Panorama Art Gallery in Downtown Amman. Later, explore the Roman city of Jerash. Inhabited since the Bronze Age, Jerash is known for its ruins of the walled Greco-Roman settlement of Gerasa. This is one of the largest and most well-preserved Roman sites outside of Italy! Afterwards we make our way to Petra to settle into the hotel for the evening.

#### Included Experiences

Explore Amman, Jordan's capital city: Explore Jordan's capital city and marvel at its seamless blend of ancient ruins and modern features. Some of the top sites explored on this tour include the historic Roman Theatre and the Amman Citadel as well as the Amman Panorama Art Gallery in Downtown Amman which highlights the creations of Jordanian artists.

Discover the Roman city of Jerash: Discover one of the largest and most wellpreserved Roman sites outside of Italy! Jerash has been inhabited since the Bronze Age and contains ruins of the walled Greco-Roman settlement of Gerasa. Explore these ruins and learn more about the fascinating history of this region.

Meals - Breakfast, Dinner

#### DAY 14: Petra - Wadi Rum

After breakfast, get ready to explore Petra, Jordan's most famous attraction as well as one of the 7 New Wonders of the World! Start this visit to the Red Rose City with a horse ride through the canyon (Petra Seeq) to reach the Treasury Al Khazneh. Petra was built by the Arab Nabateans more than 2000 years ago making this ancient site one of the oldest cities in the world. In the afternoon, stop for lunch before heading to Wadi Rum. Here, explore the area's spectacular mountains, Lawrence of Arabia's cave and Lawrence's dunes. Then, transfer to the Bedouin camp area and get ready for a night of camping under the stars in the Wadi Rum desert!

#### **Included Experiences**

Tour the famous Red Rose City of Petra: Embark on a guided tour of Petra with free time. Back in 300 BC, Petra was the capital of the prosperous Nabatean Kingdom. Swiss explorer Jean Louis Burckhardt famously wrote about it in his diary. "It's one of the most elegant remains of antiquity existing." He penned this when he discovered the site in 1812. It's easy to see why - Petra is simply breathtaking. It is also known as the 'Red Rose City' due to the colour of the stone from which it was carved. However, the site is best known for its rock-cut architecture and water conduit system.

Sleep in a Bedouin camp in Wadi Rum: Sleep under the stars and experience the magic of the Wadi Rum desert with a night in a private, Bedouin-style camp. The nomadic tribes and clans of the Middle Eastern deserts are known as Bedouins. It's in this very desert where Lawrence of Arabia fought alongside the Bedouins against the Ottoman Empire during WWI.

Meals - Breakfast, Lunch, Dinner

#### DAY 15: Wadi Rum - Madaba - Mt. Nebo - Dead Sea - Amman

Enjoy an early breakfast at the camp. Then, drive to the ancient town of Madaba, known for its 6th-century mosaic map of the Holy Land housed in the Greek Orthodox Church of St. George. Next, drive to Mount Nebo, an elevated ridge of the Abarim in Jordan, approximately 710 metres above sea level. It is mentioned in the Hebrew Bible as the place where Moses was granted a view of the Promised Land. After exploring Mount Nebo, head to the famous Dead Sea for lunch, a swim (or float!) and time to relax by these iconic, salty waters. At the end of the day, return to Amman for dinner. Overnight at your hotel.

#### Included Experiences

Explore Mount Nebo: According to the Old Testament, Mount Nebo is where Moses lived out his final days and saw the promised land. For this reason, Mount Nebo is a religious site of great importance. It also acts as a fantastic viewing platform from which to gain sweeping views of the Dead Sea and even Jerusalem on a clear day!

Step into the Dead Sea: The Dead Sea is actually not a sea at all, but a lake, around 30% of which is made up with salt. It is also the lowest place on earth, at 417 feet below sea level. The water's properties are said to cure various skin conditions. It may also relieve respiratory ailments. The lake's mud is used in spa treatments at the hotels along its shore. Please note: Entrance fee applies.

Meals - Breakfast, Lunch, Dinner

#### DAY 16: Amman

Your Egypt and Jordan trip concludes today. Reminisce over your many adventures on tour over breakfast, before heading to the airport to return home. We trust you had a wonderful time and look forward to welcoming you on tour again soon!

Meals - Breakfast

Please note: The day-by-day descriptions are intended as an indicative guide only. Travel by nature is unpredictable. Weather patterns, road conditions, river water levels, public holidays, travel restrictions and many other factors may necessitate itinerary changes that are ultimately for the client's benefit. It is essential that clients are flexible in this regard.

# Why this tour

If you are looking for adventure, ancient sites, history and local culture, this is the tour for you. We will show you the highlights of Egypt and Jordan on our combined tours. You'll experience the jewels in the crowns of these destinations, including the best Nile cruise, local Jordan, Egypt and Petra tours as well as ample time to relax in this magnificent part of the world.

Why should you pick this tour? For a whole host of reasons! Here are some highlights:

- Enjoy a 5-star cruise and sail down the iconic Nile, which is the world's longest river. The best way to experience the Nile River is from the water. Along the way, you'll make stops at famous monuments like the Temple of Kom-Ombo. Plus, you'll have the option to visit Abu Simbel's monumental temples. Nile cruise holidays are a top reason to visit Egypt.
- Learn about this ancient culture. Egypt is home to a myriad of possibilities to marvel at and discover! This includes the Pyramids of Giza and the Great Sphinx, as well as the iconic Luxor and Karnak Temples and more ancient intrigue abounds!
- In Cairo, visit the Egyptian Museum and see King Tutankhamun's treasures, and feel the vibrant local atmosphere when you stroll through Cairo's Khan el-Khalili Bazaar, which is colourful and chaotic!
- Relax for two days at an all-inclusive Red Sea resort where you can enjoy a number of exciting optional activities.
- Be amazed at Petra and discover why this ancient site is nicknamed the "Rose City" with a local guide.

- Experience the unique desert vibes in Wadi Rum. Unforgettable experiences here include spending a night under the stars at a Bedouin-style desert campsite. Enjoy an authentic Jordanian dinner here too.
- Local guided tours in Cairo and Amman give you and insight into these capital cities.

#### Is this the right trip for you?

#### What kind of accommodation can I expect on tour?

Accommodation aboard the 5-star Nile cruise will be twin-share cabins and you will cruise for three nights. The rest of the accommodation on tour will be 3 and 4-star hotels with twin share rooms as well as one night at a desert camp in Jordan. Single travellers will be roomed with a traveller of the same gender. If you would prefer some privacy, you can opt for the single supplement (at an additional cost).

#### What will the weather be like in Egypt and Jordan?

Egypt and Jordan are located in North Africa and the Middle East. Here, summer is incredibly hot. If you are travelling in the warm weather, be sure to pack adequate sun protection.

#### When is the best time to visit Egypt and Jordan?

The best time to visit Egypt and Jordan is generally in Spring between March and May when the weather is pleasant. Winter can become surprisingly cool. Autumn is another great time to visit, however pack a rain jacket as the rains arrive then. The same can be said for the best time for a Nile cruise.

#### What should I pack for this tour?

There will be a fair amount of walking involved, sometimes in dusty, rocky areas in the desert so be sure to pack sturdy and comfortable walking shoes. There will be two flights included in this tour itinerary; from Cairo to Aswan and from Cairo to Amman in Jordan. Keep this in mind when packing.

#### Is it safe to cruise on the Nile?

Yes! The best Egypt Nile cruise tours are a safe, relaxing and beautiful way to explore the Nile River.

#### Can you swim in the Nile?

In certain areas, yes. Be sure to check with your tour leader or operator beforehand.

#### Can you touch the pyramids?

It is important to be respectful when visiting as it is an ancient site complex. You are able to buy tickets to tour inside the Pyramids and see more.

What age range are normally on this tour?

This Egypt and Jordan trip is perfect for travellers looking for some desert fun and adventure and a chance to enjoy exciting Nile Cruise holidays. It is great for travellers of a range of ages, as well as families and solo travellers. They are two of the safest places to visit in the Middle East. They offer a combination of fun adventure activities plus captivating history. Hop aboard and enjoy our fun, affordable and convenient Egypt and Jordan tours!

#### Entrance Fees

Please note that entrance fees for the following experiences on this tour are not included in the tour price. Please keep them in mind as you budget for your trip. Entrance fees (Egyptian pounds per person):

- 540 EGP, Giza Pyramids & the Sphinx
- 450 EGP, Sakara Pyramid
- 500 EGP, Egyptian Museum
- 450 EGP, Philae Temple
- 360 EGP, Kom Ombo
- 450 EGP, Karnak Temple
- 400 EGP, Luxor Temple
- 620 EGP, Valley of the Kings
- 380 EGP, Hatshepsut Temple

Free, Colossi of Memnon

Please note: Entrance fees are subject to change.

# My Travel Experience is a full-service travel company

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Plus, we are with you all the way - from your first enquiry, until your departure and when you safely return home. You will always be able to reach us. Contact us today with your preferences for any of our travel packages!

# Affordable Holidays - How do we do it?

With over 30 years' in the business, we know the travel industry better than anyone and have tracked down the best experiences around the world. We go directly to local suppliers to source the best price and holiday for you. Dealing directly with local operators is why our holidays are more affordable. We work with reputable travel professionals that offer exceptional service and safe travel policies. If you think you are paying too much for your travel arrangements, please give us a call, we will work hard to find the ideal holiday for you - that's My Travel Experience!

Have any questions?

Speak to us at 1300 168 910 or email hello@mytravelxp.com

Travel On Demand Pty Ltd Trading As My Travel Experience



# **MY TRAVEL EXPERIENCE BOOKING CONDITIONS**

# Please read the following information prior to making your reservation

Our full set of terms and conditions can be <u>viewed and downloaded on our website</u>, or supplied on request from our office. We highly recommend you read My Travel Experience booking conditions prior to making your holiday reservations. This is the contract under which both parties enter, therefore we request that you only make a booking if you agree with these conditions.

#### This is a summary in brief for our customers:

- 1. Upon making a reservation with My Travel Experience you will receive a booking form, which needs to be filled out and signed to confirm that you agree to the terms and conditions.
  - 2. Your booking will then be confirmed to you in writing and you will be required to pay a deposit to hold your reservation.
- 3. At this time, you must take out travel insurance for your holiday to protect you against any unforeseen circumstances.
- 4. 90 days prior to departure you will be asked to make the balance payment for your trip (the exact due date for your travel supplier will be advised at the time of booking).
  - 5. 10 days prior to departure you will be sent your travel documents via email.
- My Travel Experience manages a professional client operating account. All booking payments are held securely to pay for your travel services. We do not retain your money and funds are distributed promptly to travel service providers, including but not limited to, airlines, tour operators, cruise lines and hotels. We are required to pay the providers deposits and final payments and in some instances these items are non-refundable.

If you wish to cancel you must notify us of your cancellation in writing. We will then write to the Suppliers to cancel your booking and request a refund (if applicable) for any elements of your holiday that are refundable. You will need to make an insurance claim for any travel arrangements that are non-refundable. If you have any issues during the refund or cancellation process, you have

30 days to contact our office in writing to lodge a complaint so an immediate resolution can be found for you.

Phone 1300 168 910 Email hello@mytravelxp.com www.mytravelxp.com