

***ITALY  
COACH TOUR &  
MEDITERRANEAN  
CRUISE***



**MY TRAVEL EXPERIENCE**

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**Italy Coach Tour & MSC Cruise with Flights**

**Duration:** 26 days

**Departs:** 2024

**Stay:** 16 nights hotels, 1 night ferry cabin, 7 nights cruise cabin

**Travel style:** Escorted tour & cruise with flights from Australia

**Booking code:** ITCREX26M

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# 26 Days Best of Italy Tour & Mediterranean Cruise

## About the holiday

Enjoy the good life on this Italy tour and Mediterranean cruise combination!

Discover Italy's iconic sights and spellbinding highlights. Explore Rome, Venice, Florence, Sorrento and more. See the Leaning Tower of Pisa and experience the colourful charms of Cinque Terre. Admire the Tuscan countryside and catch a scenic ferry to Sicily - a hotspot for Italian culture and the stunning setting for series two of the acclaimed *White Lotus* TV series. Experience historic cities, ancient monuments, world-famous art and some of the world's most delicious dining.

Then the excitement continues on an ocean voyage aboard MSC Seaview. Cruise round-trip from Rome, with your first ports of call in Spain's beautiful Palma de Mallorca and vibrant Barcelona. Continue to Cannes in France, where you have a full day to experience the chic Cote d'Azur. Next see more of Italy, with stops in the port city of Genoa to explore Portofino and La Spezia, to spend more time in the stunning Cinque Terre.

This popular European tour and cruise experience is everything you want on an Italian, Spanish and French holiday - and more!

## Why you'll love this trip...

Enjoy exploring Italy from land and sea on a seamless combination  
Expert tour guides look after you all the way on the 17-night coach tour  
Experience the luxuries of a MSC cruise on a 7-night Mediterranean voyage  
It's amazing value, with all flights included from Australia!

## Travel dates

**2024** - See our website for the lowest price departures

*Departures are subject to confirmation at time of booking. Price may vary depending on your travel date. Contact us for dates and current prices.*

For current prices email [hello@mytravelxp.com](mailto:hello@mytravelxp.com) or call 1300 168 910



## Tour & cruise package includes:

### Flights

- Return economy airfares to Rome from Australia
- Flights include baggage, airline fees & taxes

### Meals

- 24 breakfasts, 6 lunches, 14 dinners

### Italy escorted tour

- Services of your English-speaking tour leader
- Modern air-conditioned coach with reclining seats and toilet on board
- Any public transport used as part of the tour (excludes free days)
- Sightseeing as per the itinerary
- Tour local taxes and fees included

### Tour accommodation

- 16 nights in hotel rooms, based on twin rooms with private en-suite facilities
- 1 night on a ferry from Palermo to Naples in a twin cabin with private en-suite

### Cruise

- 7 nights Mediterranean cruise, round-trip from Rome
- Choice of cabin aboard MSC Seaview
- All meals & non-chargeable entertainment on the ship

## Package excludes:

Airport & cruise port transfers

Meals & sightseeing not specified in the inclusions or itinerary

Optional tours & shore excursions

Cruise gratuities

Tips for tour guides & drivers

Personal items, such as drinks, snacks, laundry, WiFi etc.

Travel insurance with cruise cover is essential

Prices are based on twin share, please contact us for single rates

*Subject to confirmation by airlines, hotels, tour company, cruise line & local operators.*

*Cancellation fees & booking conditions apply.*

## Experiences & highlights:

- Discover Rome on a guided walking tour
- Enjoy a welcome dinner in Rome
- Take a funicular ride to historic Orvieto
- See the top sights of Venice on an orientation tour
- Stop at Lake Garda; Italy's biggest lake
- Explore Florence; the 'Jewel of the Renaissance'
- Learn about the craft of Italian leather-making
- Enjoy dinner at a local restaurant in Florence
- Explore the colourful villages of Cinque Terre
- See the iconic Leaning Tower of Pisa
- Visit the gorgeous hill town of San Gimignano
- Taste Italian wine in Siena
- See Rome by night on a driving tour
- See Mount Vesuvius and explore the ruins of Pompeii
- Visit Matera; an ancient cave city
- Explore Alberobello; famous for its conical houses
- Catch a scenic ferry from mainland Italy to Sicily
- Discover Taormina; a hilltop town in Sicily
- Enjoy dinner at a beachside hotel in Taormina
- Visit Syracuse; a historic Sicilian city
- Explore the Valley of the Temples
- Visit Cefalù; home to Italy's finest beaches
- See the sights on a walking tour of Palermo

## Itinerary:

### **DAY 1: Fly from Australia to Italy**

### **DAY 2: Start of tour in Rome**

Welcome to Rome; the Eternal City! Meet up with your tour leader at the hotel this morning and prepare for the tour of a lifetime. Then, join a local guide for a guided walking tour to see some of the sites that make Rome famous the world over. See ancient Roman architecture, medieval buildings, Renaissance artworks and more remnants of Rome's illustrious past as capital of this incredible country and the Roman Empire at large. Tonight, taste delicious Italian cuisine and enjoy an included welcome dinner at a local restaurant with your tour group.

**Meals - Dinner**

## **Included Experiences**

Walking tour of Rome: This city has so much to see and do, we can't even list everything here! See the Colosseum, Roman Forum, Arch of Septimus Severus, the Trevi Fountain, the Pantheon, Piazza Navona (Fountain of the Quattro Fiumi), the Spanish Steps, and the other attractions that make Rome a perennial favourite with travellers all over the world!

Welcome dinner: Celebrate the first night of your Italy tour with a welcome dinner! Join your tour leader and the rest of the Italy tour group, and head to a nearby local restaurant for a delicious dinner.

## **DAY 3: Rome: Free Day**

Enjoy a free day to explore Rome and discover more of the city's famous sights. Wander the streets, do some shopping and be sure to sample local food.

Alternatively, use this time to take a short trip to the Vatican City, the world's smallest country and home of the Pope! Visit the Vatican museums and marvel at the artistic masterpieces, as well as Michaelangelo's incredible frescoes in the Sistine Chapel. The "Eternal City" is your oyster today and no matter what you choose to do, this free day is sure to include many memorable sights and moments.

**Meals** - Breakfast

## **DAY 4: Rome - Orvieto - Venice**

Leaving the capital behind, drive through the scenic Umbria region and look forward to the truly incredible sight of Orvieto. This small but beautiful city is perched atop a sheer vertical volcanic rock. Take the funicular up to the historic centre and enjoy some free time to explore. See the city's top sights including the 14th-century Cathedral of Orvieto, the papal residence, and the Albornoz fortress. Next, travel on to Venice! The evening is free. Choose to relax at the hotel or join your tour leader on an optional twilight water taxi cruise of the floating city's iconic canals and see the twinkling lights of Venice!

**Meals** - Breakfast

## **Included Experiences**

Funicular ride in historic Orvieto: Take a funicular up to the historic centre. Here, enjoy some free time to explore and see the sights, including the exquisite facade of the Cathedral of Orvieto.

## **Optional On Tour Excursions**

**Venice by Night**

Take a water taxi night cruise of Venice's iconic waterways. Soak up the sights and sounds from the palazzos and tavernas.

## **DAY 5: Venice**

Start this full day in Venice with an orientation tour led by your tour leader. The rest of the day is free to explore this magical city at your leisure. A gondola ride, which can be organised by your tour leader, is highly recommended today as no trip to Venice is complete without this quintessential experience! An optional trip further out into the lagoon to visit Murano and Burano is also available today. These islands are famous for their glass-blowing and lace-making crafts respectively, and rows of beautiful multi-coloured houses. Alternatively, if the weather is good, relax and soak up the sun on the sandy beaches at Jesolo or Lido. The choice is yours!

**Meals** - Breakfast

### **Included Experiences**

Orientation tour of Venice: Follow your tour guide to get your bearings in Venice before setting out on a full day of solo exploration.

### **Optional On Tour Excursions**

#### **Venice Gondola Ride**

No visit to Venice is complete without a traditional gondola ride! Experience an ancient Venice tradition as you cruise the city's famous canals.

#### **Venice Lagoon Tour**

Take a private boat across the lagoon to Venice's colourful islands. Enjoy a glass-making demonstration in Murano and learn about lace-making in Burano.

## **DAY 6: Lake Garda - Florence - Tuscany**

Today, travel to Florence and the beautiful region of Tuscany. Along the way, stop at the gorgeous Lake Garda. This is the biggest lake in Italy, and a destination that has inspired artists of all persuasions for centuries. On arrival in Florence, join a passionate local guide and explore the iconic sights and landmarks of this magnificent city. A cultural and political focal point during the Renaissance, the city is endowed with a huge variety of Renaissance artworks and Roman ruins. Next, it's time to visit Leonardo Leather for a leather-making demonstration. Later, enjoy an included dinner at a local restaurant.

**Meals** - Breakfast, Dinner

### **Included Experiences**

Stop at Lake Garda: Stop at the gorgeous town of Sirmione on the shores of Lake Garda, the biggest lake in Italy, to take some keepsake photos.

Locally guided tour of Florence: See some of the cultural and historic sights that have made the city of Florence a favourite among travellers. Discover top sights including the Cathedral of Santa Maria del Fiore, Ponte Vecchio, Piazza Della Signoria

and the replica statue of David. Known as the 'Jewel of the Renaissance', Florence boasts a huge variety of important buildings and famous artworks.

Leather-making demonstration: Step inside the world of Italian leather crafting; visit a local leather shop and factory, Leonardo Leather and Gold, for insight into how bespoke Italian leather goods are produced. Italy has been famous for leather production for centuries!

Dinner at a restaurant in Florence: Join the group for a delicious meal at a local restaurant in Florence.

### **DAY 7: Cinque Terre - Pisa - Tuscany**

This morning, drive north to La Spezia in the Liguria region. This city is the gateway to Cinque Terre; five picturesque fishing villages on the rugged Italian Riviera coastline. The harbours are filled with fishing boats, vines climb the terraces and the houses are painted in bright colours. It's a photographer's dream! Each village is linked by hiking trails and a railway, allowing for exploration without any cars or traffic. This afternoon, head back to Tuscany, stopping off on the way at the iconic Leaning Tower of Pisa. A highlight of any tour to Italy, enjoy snapping photos of this legendary structure and explore the grounds that include a cathedral and baptistery.

**Meals** - Breakfast

#### **Included Experiences**

Explore Cinque Terre: Make your way along the cobbled walkways that link the five picturesque villages to experience life in the slow lane, as the locals do. This beautiful region is a UNESCO World Heritage Site and boasts some of the best seafood in Italy.

Visit the Leaning Tower of Pisa: See the famous architectural marvel up close, and take those must-have travel pictures. Be sure to get a classic picture of you 'holding up' the tower!

#### **Optional On Tour Excursions**

An Evening in Montecatini

Ride the Montecatini Funicular and admire the views of Montecatini Terme before enjoying a delicious, three-course Tuscan dinner.

### **DAY 8: San Gimignano - Siena - Rome**

Today, the tour makes its way through Tuscany's idyllic countryside. During the drive, admire rolling hills complete with Tuscan farmhouses, vineyards and olive groves. The first stop is the walled hilltop town of San Gimignano. Known as the 'Town of Fine Towers', San Gimignano is home to incredible Romanesque and Gothic architecture and 14 well-preserved medieval tower houses. Then, drive to Siena; a UNESCO World Heritage Site known for the Palio horse race. Here, taste some local



Italian wines. Then, travel back to Rome and round off the day with an included dinner.

**Meals** - Breakfast, Dinner

**Included Experiences**

Visit San Gimignano: Enjoy a comfort stop to admire the beautiful scenery and drink in the restful ambience of this stunning town. San Gimignano is a UNESCO World Heritage Site known for its 14 well-preserved medieval towers which create an unforgettable skyline.

Wine tasting in Siena: Taste some local wines in the ultimate Italian setting. Siena is also a UNESCO World Heritage Site, famous for the Palio horse race. This bareback horse race has taken place since the 14th century in the main town square of Siena, and the 17 participants represent local families.

**DAY 9: Rome: Free Day**

Welcome back to Rome! Enjoy a free day to explore any of the sights you may have missed on your first visit to this historic city. Later on, meet back up with your tour leader and fellow travellers, including those joining from the Highlights of Southern Italy & Sicily Tour. Experience Rome by night and explore some of the iconic sights of the Eternal City illuminated in the evening. These sights include the Trevi Fountain, Piazza Navona and the Pantheon on a driving tour. Enjoy dinner at a local restaurant tonight.

**Meals** - Breakfast, Dinner

**Included Experiences**

Rome by night: Explore some of the iconic sights of the Eternal City, including the Trevi Fountain, Piazza Navona and the Pantheon on a night driving tour.

**DAY 10: Rome - Pompeii - Sorrento**

Leaving Rome, head to the Sorrento Peninsula, stopping off along the way to see Mount Vesuvius and explore the ancient ruins of Pompeii, destroyed in 79 AD in a catastrophic volcanic eruption. Get transported to a different time and gain fascinating insight into life during the Roman empire during a guided tour. Later this afternoon, settle in for a two-night stay on the Sorrento Peninsula. This area is famous for limoncello (a sweet lemon liqueur); the perfect way to finish off the included dinner this evening!

**Meals** - Breakfast, Dinner

**Included Experiences**

See Mount Vesuvius and the ruins of Pompeii: See Mount Vesuvius, and stop off to explore the ancient ruins of Pompeii with a local guide. Pompeii was famously destroyed in 79 AD in a catastrophic volcanic eruption. Visiting this UNESCO World Heritage Site provides a fascinating insight into the ancient Roman Empire.



### **Optional On Tour Excursions**

Positano and the Amalfi Coast: Explore the stunning coastline of the Amalfi Coast and its most famous village, Positano, on a locally guided tour!

#### **DAY 11: Sorrento: Free Day**

Enjoy a full free day in Sorrento! A gorgeous old town hugging the coastline, the Sorrento Peninsula is the base for the day. Explore the town in your own time, or choose to join the optional excursion to the famous Isle of Capri. Here, spend some free time exploring the rugged coastline, ancient Roman ruins and stylish piazzas of this glamorous island. A private cruise around the island with swim stops in the island's crystal clear waters is a definite highlight of this trip!

**Meals** - Breakfast

### **Optional On Tour Excursions**

Isle of Capri

Discover the glamorous Isle of Capri! Enjoy a visit to Capri Town, a tour of the Gardens of Augustus, a private cruise and free time to swim and explore.

#### **DAY 12: Sorrento - Matera - Alberobello**

Today, head southeast to explore the southern Italian region of Apulia, taking a comfort stop along the way in the ancient cave city of Matera. Known as "la Città Sotterranea" (the Subterranean City), it is famous for its extensive cave-dwelling districts; the 'sassi'. Later, arrive in Alberobello, and enjoy a walking tour with a local guide to see the region's famous 'trulli' houses. These beautiful 14th-century whitewashed stone huts have iconic conical roofs and are specific to the Itria Valley. This evening, enjoy free time to further explore Alberobello - check out the trullo church of St Anthony and the Trulli Museum!

**Meals** - Breakfast

### **Included Experiences**

See the ancient cave city of Matera: Known as "la Città Sotterranea" (the Subterranean City), it is famous for its extensive cave-dwelling districts; the 'sassi'.

Walking tour of Alberobello: Discover the area's beautiful 14th-century whitewashed stone huts that have iconic conical roofs, and are specific to the Itria Valley, with a local guide.

#### **DAY 13: Alberobello - Taormina**

This morning, take a coastal drive beside the Ionian Sea before leaving the mainland. Take a short ferry ride over to the island of Sicily; home to the spectacular Mount Etna. Prepare for stunning views as the tour makes its way to Taormina. Upon arrival, your tour leader will guide an orientation walk of this hilltop town, pointing out some of the highlights that can be explored further on the free day tomorrow. Top attractions include the historic Porta Catania and the Villa Comunale. This

evening, get your first taste of Sicilian cuisine with an included dinner at tonight's beachside hotel.

**Meals** - Breakfast, Dinner

### **Included Experiences**

**Ferry ride to Sicily:** Take a scenic ferry ride to the island of Sicily; the home of Mount Etna. Admire the views as the ferry makes its way to Taormina.

**Orientation tour of Taormina:** Your tour guide will take the group on an orientation tour of this charming hilltop town. See top sights including the historic Porta Catania and the Villa Comunale. Explore more attractions on the free day tomorrow!

**Dinner at a beachside hotel in Taormina:** Taste authentic Sicilian cuisine and join the group for dinner at a restaurant overlooking the ocean.

### **DAY 14: Taormina: Free Day**

Enjoy a free day to relax on Sicily's beautiful beaches or explore the island's quaint towns. The town of Taormina is one of Italy's most popular summer destinations. Perched on the side of a mountain, Taormina is home to medieval churches, a castle and a Greek amphitheatre. For those looking to explore further afield on their Italian tour, speak to your tour leader for their recommendations. Options include a Mount Etna day trip, boat tours of the beautiful coastline, paragliding and The Godfather tours!

**Meals** - Breakfast

### **Optional On Tour Excursions**

#### **Mount Etna Day Trip**

Explore Mount Etna, an active volcano and UNESCO World Heritage Site! Learn about the area from a local guide. A Sicilian feast is included for lunch.

#### **Taormina Sunset Cruise**

Cruise the gorgeous Taormina coastline and Mermaid's Bay at sunset. Swim, admire Isola Bella island and see filming locations from The Godfather!

### **DAY 15: Taormina - Syracuse - Agrigento**

Drive through the heart of Sicily, enjoying a visit to the enchanting city of Syracuse along the way. Syracuse is a city that was founded as a Greek colony in 734 BC. Today, it boasts a UNESCO-listed historic centre and beautiful Baroque buildings. Later this afternoon, get your cameras ready for a tour of the 'Valle dei Templi' (Valley of the Temples) led by an expert local guide. This is one of the world's most outstanding examples of Magna Grecia art and architecture! Afterwards, travel to tonight's accommodation near Agrigento.

**Meals** - Breakfast

## **Included Experiences**

**Visit Syracuse:** The historically significant Sicilian city of Syracuse (as the locals call it) is located on the southeast coast of Sicily. Syracuse was originally a Greek colony, and today is home to a number of Greek remains.

Its Greek theatre dates back to the 5th century BC. Be transported back in time while meandering cobbled lanes, pavement cafes and baroque architecture. While here, shop locally-grown pistachios, almonds and sun-dried pachino (tomatoes).

**Explore the Valley of the Temples:** The 'Valle dei Templi' is a national monument of Italy and an archaeological site in Agrigento. The Valley includes the remains of seven temples built in the Doric style. It is famous for being home to incredible examples of Magna Grecia art and architecture.

## **DAY 16: Agrigento - Cefalù - Palermo**

Leaving Agrigento this morning, take a scenic drive through central Sicily en route to the town of Cefalù. Embark on an orientation tour of the town before enjoying free time for lunch. This historic town boasts some of Italy's finest beaches so don't miss the chance to enjoy a meal by the sea. Arriving in Palermo in the early afternoon, enjoy a walking tour which will showcase the city's highlights. Founded more than 2,700 years ago by the Phoenicians, Palermo is noted for its history, culture, architecture and food. Top sights on the walking tour include the Piazza Indipendenza, Porta Nuova (The New Gate) and the Cathedral of Palermo.

**Meals** - Breakfast, Dinner

## **Included Experiences**

**Visit Cefalù:** Travel to the historic city of Cefalù where you have free time to find a place to enjoy lunch. This coastal city is famous for its incredible beaches as well as its Norman cathedral complete with soaring towers and Byzantine mosaics.

**Walking tour of Palermo:** Enjoy a guided walking tour of Palermo. Look out for popular attractions like the Piazza Indipendenza, Porta Nuova (The New Gate) and the Cathedral of Palermo.

## **Optional On Tour Excursions**

**Scenic Cefalù:** Guided tour & lunch

Enjoy a guided walking tour of the scenic city of Cefalù along with a three-course Sicilian lunch at a local restaurant.

## **DAY 17: Palermo: Free Day**

Make the most of this full day to further explore Sicily's capital. Over the centuries, Palermo has been colonised by many different rulers, including the Greeks, Romans and Normans, making it a melting pot of cultures and architectural styles. Palermo is an enticing mix of ancient relics, Italian history, rich culture and mouth-watering cuisine. Revisit top sights from yesterday's tour, explore the historic old town and

visit the art galleries. Alternatively, join today's optional excursion to visit some local markets and tuck into authentic Sicilian dishes such as arancini and caponata! This evening, the group will take an overnight ferry back to the Italian mainland.

**Meals** - Breakfast

### Optional On Tour Excursions

Palermo Markets and Food Tour

Visit Palermo's vibrant local markets and indulge in delicious and authentic Sicilian street food!

### DAY 18: Return to Rome

The ferry will arrive in Naples this morning. Continue on the coach with the tour leader and travel back to Rome for overnight hotel. Remainder of the day is free to explore Rome at leisure.

**Meals** - Breakfast

### DAY 19: Board MSC Cruise

It's time to check out of the hotel this morning and then make your own way to the Civitavecchia port in time to board MSC Seaview for the stunning Mediterranean cruise.

**Meals** - Breakfast, Dinner on cruise

### Cruise Itinerary

<b>Day 19</b>	Port: <u>Civitavecchia (Rome), Italy</u>	Arrival: -	Departure: <b>19:00</b>
<b>Day 20</b>	Port: <u>At sea</u>	Arrival: -	Departure: -
<b>Day 21</b>	Port: <u>Palma de Mallorca (Baleari Is.), Spain</u>	Arrival: <b>09:00</b>	Departure: <b>23:00</b>
<b>Day 22</b>	Port: <u>Barcelona, Spain</u>	Arrival: <b>08:00</b>	Departure: <b>17:00</b>
<b>Day 23</b>	Port: <u>Cannes (Côte d'Azur), France</u>	Arrival: <b>08:30</b>	Departure: <b>17:30</b>
<b>Day 24</b>	Port: <u>Genoa (Portofino), Italy</u>	Arrival: <b>07:00</b>	Departure: <b>18:00</b>
<b>Day 25</b>	Port: <u>La Spezia (Cinque Terre), Italy</u>	Arrival: <b>07:00</b>	Departure: <b>18:00</b>
<b>Day 26</b>	Port: <u>Civitavecchia (Rome), Italy</u>	Arrival: <b>07:00</b>	Departure: -

### Day 26: Depart Italy for Australia

Enjoy your last breakfast on board MSC Seaview, then disembark and make your own way to the airport for return flights to Australia.

**Please note: The day-by-day descriptions are intended as an indicative guide only. Travel by nature is unpredictable. Weather patterns, road & ocean conditions, public holidays, travel restrictions and other factors may necessitate itinerary changes that are ultimately for the client's benefit. Flexibility is essential in this regard.**

Have any questions?

Phone 1300 168 910 or email [hello@mytravelxp.com](mailto:hello@mytravelxp.com)

### About MSC Seaview

MSC Seaview is the second ship in MSC's Seaside class. The ship was inspired by a beach condo concept, and strives to bring guests even closer to the sea. Special design elements allow guests to make the most of warmer weather, such as outdoor dining venues and public areas and an increased number of balcony staterooms. Like the MSC Seaside, the Seaview features the unique 360-degree promenade that runs around the entire ship and gives guests spectacular sea views. Other outdoor amenities include an outdoor spa and fitness facility and the Aquapark, which boasts an interactive Slideboarding tube. Dining options include a luxury seafood restaurant with chef's table, a world-class international steak house where the beef will dry age onboard, and a pan-Asian restaurant designed entirely by celebrity chef Roy Yamaguchi. Guests can also choose to participate in the MSC Yacht Club, which provides access to VIP dining, a private club onboard and luxurious accommodations.

### Affordable Holidays - How do we do it?

With over 30 years' in the business, we know the travel industry better than anyone and have tracked down the best experiences around the world. We go directly to local suppliers to source the best price and holiday for you. Dealing directly with local operators is why our holidays are more affordable. We work with reputable travel professionals that offer exceptional service and safe travel policies. If you think you are paying too much for your travel arrangements, please give us a call, we will work hard to find the ideal holiday for you - that's My Travel Experience!

### My Travel Experience is a full-service travel agency

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For more information, please phone 1300 168 910 or email  
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## **MY TRAVEL EXPERIENCE BOOKING CONDITIONS**

**Please read the following information prior to making your reservation**

Our full set of terms and conditions can be viewed and downloaded on our website, or supplied on request from our office. We highly recommend you read My Travel Experience booking conditions prior to making your holiday reservations. This is the contract under which both parties enter, therefore we request that you only make a booking if you agree with these conditions.

This is a summary in brief for our customers:

1. Upon making a reservation with My Travel Experience you will receive a booking form, which needs to be filled out and signed to confirm that you agree to the terms and conditions.
2. Your booking will then be confirmed to you in writing and you will be required to pay a deposit to hold your reservation.
3. At this time, you must take out travel insurance for your holiday to protect you against any unforeseen circumstances.
4. 120 days prior to departure you will be asked to make the balance payment for your trip (the exact due date for your travel supplier will be advised at the time of booking).
5. 10 days prior to departure you will be sent your travel documents via email.

My Travel Experience operates a Client Trust bank account. This means that we do not hold your money. We pay the ultimate travel providers (Suppliers) of your travel services the funds for your holiday. The Suppliers include airlines, tour operators, cruise lines, transport companies, hotels etc. We are required to pay the Suppliers deposits and final payments to secure your booking and in some instances these items are non-refundable.

If you wish to cancel you must notify us of your cancellation in writing. We will then write to the Suppliers to cancel your booking and request a refund (if applicable) for any elements of your holiday that are refundable. You will need to make an insurance claim for any travel arrangements that are non-refundable. If you have any issues during the refund or cancellation process, you have 30 days to contact our office in writing to lodge a complaint so an immediate resolution can be found for you.

**Phone 1300 168 910**

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