

GREECE, TURKEY & MOROCCO TOUR



MY TRAVEL EXPERIENCE

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1300 168 910



Greece, Turkiye & Morocco Tours & Flights

Duration: 31 days

Stay: 28 nights hotels, 2 overnight flights

Travel style: Escorted tours with flights from Australia

Booking code: GTMTT31M

Call 1300 168 910 to speak to experts at My Travel Experience

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32 Days Greece, Turkiye & Morocco with Flights

About the holiday

Combine the history, culture and highlights of Greece, Turkiye and Morocco in one extraordinary holiday experience!

Embark on an epic adventure through Greece, where ancient history meets vibrant island life and breathtaking landscapes. Begin your journey in Athens. Then, hop on a ferry to the glamorous island of Mykonos. Immerse yourself in the island paradise for four unforgettable days before setting sail to picturesque Santorini for 3 nights. Next, venture into the ancient mainland of Greece to explore Thessaloniki, the magnificent monasteries of Meteora and Delphi, before returning to Athens.

The vibrant city of Istanbul is the starting point for your next tour. Here you'll discover the diverse history and incredible monuments before a cruise on the Bosphorus. Continue to the magical Cappadocia and watch the fairy-chimneys unfold from a hot-air balloon. Splash into white-washed thermal pools of Pamukkale and walk the impressive ruins of Ephesus. Then fly back to Istanbul in comfort.

Next up is Morocco and you'll traverse a breathtaking route that takes you from the bustling urban hub of Casablanca to the historic treasures of Rabat, the imperial wonders of Meknes, the ancient allure of Volubilis, the enchanting blue alleys of Chefchaouen, the medieval marvels of Fes, and finally, to the timeless beauty of Marrakech. Prepare to be swept away by the warm hospitality of locals, tantalised by the flavours of Moroccan gastronomy, and spellbound by the kaleidoscope of colours that paint the cities and countryside.

Whether you're an avid history buff, a photography enthusiast seeking that perfect shot, or simply a traveller with a penchant for authentic cultural encounters, this Greece, Turkiye and Morocco tour will unleash the adventurer within!

Travel dates

2024 & 2025 - Departs select dates from May to November

Departures are subject to confirmation at time of booking. Price may vary depending on your travel date. Conditions apply.

For current details, call 1300 168 910 or email hello@mytravelxp.com



Escorted tour package includes:

Flights - Return economy airfare from Australian capital cities (prices may vary)

One-way economy airfares Santorini-Thessaloniki, Athens-Istanbul, Izmir-Istanbul, Istanbul-Casablanca & Marrakech-Casablanca

Accommodation - 28 nights in hotels as per the itinerary, or similar properties

13 nights Greece in 3- & 4-star hotels

8 nights Turkey in 4- & 5-star hotels

7 nights Morocco in 4-star hotels

Meals - 27 breakfasts, 5 dinners

Transportation - Air-conditioned, modern coach or mini-bus

Economy class ferries & ferry to hotel transfers in Greece

Airport transfers, on arrival days in Turkey & Morocco as per the itinerary

Tour Guiding - Services of experienced tour leaders

Free Wi-Fi - Complimentary hotel Wi-Fi (where available)

Sightseeing - As per the itinerary with local guides

Package excludes:

Tourist visas (where applicable)

Reserved preferred seating on flights

Airport transfers not listed in the itinerary

Meals & sightseeing not specified in the inclusions or itinerary

Entrance fees, as outlined in the itinerary (*local costs may vary at time of travel*)

Optional tours & activities

Personal items, such as drinks, snacks, laundry, WiFi etc.

Gratuities for guides, representatives & drivers

Travel insurance is essential

Prices are based on twin share, please contact us for single rates

Subject to confirmation by airlines, hotels, tour company & local operators.

Booking conditions & cancellation fees apply.

Itinerary:

Day 1 : Departs Australia

Check in for overnight flights via Istanbul to Athens.

Day 2 : Arrive Greece

Welcome to Greece! Make your own way from the airport to the hotel and meet in the lobby around 7:00pm for an informal meeting with your guide and other tour members. Afterwards, join us for an optional group dinner to get to know your new travel mates.

- **Accommodation**
The President Hotel - 4 Star
- **Included Activities**
Welcome Meeting
- **Optional Activities**
Group Dinner

Day 3 : Athens

Let's start our tour in Athens, one of the world's oldest cities with history spanning back over 3000 years and is considered the birthplace of Western Civilization. Take a step back in time and explore an amazing array of historical and cultural sites in our city tour including: the National Library, the Academy, Constitutional Square and Parliament, The Temple of Zeus, and of course, the iconic Parthenon and Acropolis. The night is free for you to explore more of this incredible city.

- **Accommodation**
The President Hotel - 4 Star
- **Meals Included**
Breakfast
- **Included Activities**
Athens City Tour
- **Entrance Fees**
Acropolis - EUR 20

Day 4 : Mykonos

Rise and shine, we have an early start to catch the ferry from Athens to Mykonos. In the afternoon, we explore Mykonos town, and its white washed houses.

- **Accommodation**
Giannoulaki Hotel - 4 Star
- **Meals Included**
Breakfast
- **Included Activities**
Orientation Walk in Mykonos Town
- **Optional Activities**
Group Dinner

Day 5 : Mykonos

The day is yours to soak up the sunshine, swim in the sea or chew through your memory card taking pics of cute windmills and quaint streets. Or discover the birthplace of Apollo by taking an optional tour to Delos Island. Tonight, hit the bars and restaurants and dance the night away!

- **Accommodation**
Giannoulaki Hotel - 4 Star
- **Meals Included**
Breakfast
- **Optional Activities**
Delos Island Tour - EUR 50

Day 6 : Mykonos

Make the most of your free day in Mykonos today! Discover charming hidden gems of the famed island, enjoy golden sands of vibrant beaches, taste local recipes at a traditional tavern... Your options are endless!

- **Accommodation**
Giannoulaki Hotel - 4 Star
- **Meals Included**
Breakfast

Day 7 : Mykonos, Ios, Santorini

Today we sail to Ios for a marvellous day under the Mediterranean sun. Get orientated on a walking tour around Ios with your tour leader, see its golden beaches and characteristic Aegean houses set on the hilltop. In the afternoon, we go to magical Santorini.

- **Accommodation**
New Haroula Hotel - 3 Star
- **Meals Included**
Breakfast
- **Included Activities**
Orientation Walk in Ios and Santorini

Day 8 : Santorini

Today, we will wander through the town of Fira to get our bearings. See why the blue door houses and white church domes make Santorini the iconic postcard town of Greece. Santorini is formed from volcanic activity, and from the caldera witness the most epic sunset and breath-taking views. Spend the evening at your leisure in Santorini with fascinating views at your backdrop.

- **Accommodation**
New Haroula Hotel - 3 Star
- **Meals Included**
Breakfast

- **Optional Activities**
Quad Biking - EUR 35-55
Wine Tasting - EUR 30

Day 9 : Santorini

We've got a free day today. Relax on the red or black sand beaches, wander the streets and browse through the shops of the main town or take an optional quad biking tour. Explore the island's volcano and check out an active crater and hot springs in our optional volcano tour. The choices are endless!

- **Accommodation**
New Haroula Hotel - 3 Star
- **Meals Included**
Breakfast
- **Optional Activities**
Volcano Tour - EUR 20

Day 10 : Santorini, Thessaloniki

After breakfast, transfer to Santorini airport for your flight to Thessaloniki. In the evening, join the panoramic bus tour to discover the hidden gems of the city.

- **Accommodation**
Hotel ABC - 3 Star
- **Meals Included**
Breakfast
- **Included Activities**
Thessaloniki Panoramic Tour

Day 11 : Kalambaka, Meteora, Delphi

After breakfast, we depart for Kalambaka, the gateway to Meteora. Meteora is famous for its breath-taking scenery and ageless monasteries, almost suspended between the earth and sky. The town hosts one of the largest and steepest complexes of Eastern Orthodox monasteries, literally named as "middle of the sky". The World Heritage-listed site is out-of-this-world with its unique landscape of immense monolithic pillars and huge rounded boulders hosting monasteries on top, and one of the most visited locations in Greece. Each monastery has a central courtyard surrounded by chapels and living cells of monks, who have inhabited the region since the 11th century - for far less than the first inhabitants from 50,000 years ago. Later in the afternoon, hop on the bus for Delphi.

- **Accommodation**
Hermes Hotel - 3 Star
- **Meals Included**
Breakfast
- **Included Activities**
Meteora Tour

Day 12 : Delphi, Athens

Eat up at breakfast, you will be discovering Delphi and all its wonders. Built high atop the cliffs with spectacular scenery, the town made its name in ancient Greek mythology. Chosen as the centre of the earth, here is where the famous powerful Oracles of Delphi resided. UNESCO World Heritage Site of Delphi had a tremendous influence in the ancient world, uniting many city-states under the Hellenic spirit as displayed in rich monuments and ancient stories. In the afternoon, embark on a scenic drive to Athens. As you get your bearings and all the information you need about the capital from your guide, arrive at the hotel to freshen up. Prepare to cap off the amazing tour Greek-style; bring in the mezes, it's time to do some Sirtaki!

- **Accommodation**
Arion Hotel - 3 Star
- **Meals Included**
Breakfast
- **Included Activities**
Delphi Tour

Days 13 & 14 : Free days Athens

Enjoy the next two days exploring Athens. Athens is the capital of Greece and it was also at the heart of Ancient Greece, a powerful civilization and empire. The city is still dominated by 5th-century BC landmarks, including the Acropolis, a hilltop citadel topped with ancient buildings like the colonnaded Parthenon temple. The Acropolis Museum, along with the National Archaeological Museum, preserves sculptures, vases, jewellery and more from Ancient Greece.

Day 15 : Fly Athens to Istanbul

Have your final breakfast and bid farewell to your travel mates before checking out of the hotel (11:00). Make your own way to the airport to fly to Istanbul, Turkey

- **Meals Included**
Breakfast

Day 16 : Arrive Istanbul

Welcome to Turkey! At the Istanbul airport terminal keep your eyes peeled for the local representative for your transfer to the hotel. Meet in the hotel lobby at 7:00pm for an informal meeting with your group and guide. Until then, you can start to explore Istanbul like climbing to the top of the Galata Tower for epic views or splash some cash at the Grand Bazaar. After the meeting, join in an optional group dinner at a local restaurant to get to know your new travel mates.

- **Accommodation**
Legacy Ottoman Hotel - 5 Star
- **Included Activities**
Welcome Meeting
- **Optional Activities**
Group Dinner

Day 17 : Istanbul City Tour

After breakfast, we begin to explore the magical old town of Istanbul. Stroll through the historical heart of the old city, making stops along the way to the Blue Mosque, Hippodrome, majestic Topkapi Palace and the Hagia Sophia. In the afternoon take an optional cruise down the Bosphorus river and see the epic skyline.

- **Accommodation**
Legacy Ottoman Hotel - 5 Star
- **Meals Included**
Breakfast
- **Included Activities**
Sightseeing of Blue Mosque
Sightseeing of Hagia Sophia
Sightseeing of Topkapi Palace Museum
- **Optional Activities**
Bosphorus Boat Cruise - EUR 10
- **Entrance Fees**
Blue Mosque - Free
Hagia Sophia - Free
Topkapi Palace Museum 1500 TL

Day 18 : Istanbul, Cappadocia

Today we sit back and relax in the coach. Watch the amazing Turkish scenery unfold before us and see small towns and villages as we pass on by. We will drive through the capital city of Ankara before we reach Cappadocia. In the afternoon, we will visit Derinkuyu Underground City, a city complete with a church, wells, food stores, and even stables which is all located 60m under the ground. End the day with an optional traditional Hamman (Turkish bath).

- **Accommodation**
Avrasya Hotel - 4 Star
- **Meals Included**
Breakfast, Dinner
- **Included Activities**
Sightseeing of Derinkuyu Underground City
- **Optional Activities**
Turkish Bath Experience - 30 EUR
- **Entrance Fees**
Derinkuyu Underground City - 300 TL

Day 19 : Cappadocia

Rise and shine, it will be an early start for our optional sunrise hot air balloon ride over the stunning landscapes and fairy chimneys of Cappadocia. Or if preferred enjoy a leisurely start to the morning before we all fill up on breakfast.

We will explore the UNESCO World Heritage listed Göreme, and tick off bucket list sights along the way including Göreme Museum, Pigeon Valley, Uchisar and Cavusin. Tonight, get your dancing shoes on for our optional Turkish Night.

- **Accommodation**
Avrasya Hotel - 4 Star
- **Meals Included**
Breakfast, Dinner
- **Included Activities**
Goreme Open Air Museum Visit
Sightseeing of Cavusin
Sightseeing of Pigeon Valley
Sightseeing of Uchisar
- **Optional Activities**
Turkish Night Show - 35 EUR
Hot Air Ballooning - 290 EUR
- **Entrance Fees**
Goreme Open Air Museum - 480 TL

Day 20 : Cappadocia, Konya

It's time to hit the road to Konya, home of the famous whirling dervishes - members of the Sufism order. Along the way we will stop at Ihlara Valley, a unique honeycombed canyon with rock-cut underground dwellings and churches from the Byzantine period. You can relax and replay cherished moments of discovery at our overnight stay in Konya.

- **Accommodation**
Novotel Konya Hotel - 5 Star
- **Meals Included**
Breakfast, Dinner
- **Included Activities**
Sightseeing of Ihlara Valley

Day 21 : Konya, Pamukkale

Meet the diverse Turkish culture and its various facades today. Starting with an 8-century-old centre of education and architectural beauty, Karatay Madrasa, continue to the Museum and Mausoleum of Mevlana, also globally known as Rumi. Explore the ideas and works of the famous scholar, poet and theologian of the 13th century, whose teachings of understanding and acceptance have lived on to this day. From cultural to natural wonders, we travel towards the Cotton Castle of Turkey, Pamukkale. Your seat for dinner is already reserved at the hotel restaurant.

- **Accommodation**
Hierapark Hotel - 4 Star
- **Meals Included**
Breakfast, Dinner

- **Included Activities**
Sightseeing of Karatay Madrasa
Mevlana Museum Visit

Day 22 : Pamukkale, Ephesus, Kusadasi

Get your cameras ready, as it is time to visit Pamukkale, or ‘cotton castle’ in Turkish. Pamukkale is a natural site that contains hot springs and travertine, giving the appearance of terraces made by carbonate minerals left by the flowing water. The ancient city of Hierapolis was built on top of the white castle and people have bathed in its pools for thousands of years. Our next stop is the spectacular, well preserved ancient city of Ephesus. Ephesus was cited in the book of Revelations, and historians believe the Gospel of John was written here. Famed for the Temple of Artemis which was completed around 550 BC and is one of the seven wonders of the ancient world. We will sleep overnight in the seaside town of Kusadasi.

- **Accommodation**
Signature Blue Resort - 5 Star
- **Meals Included**
Breakfast, Dinner
- **Included Activities**
Sightseeing of Pamukkale White Terraces
Sightseeing of Ephesus Ancient City
- **Entrance Fees**
Pamukkale White Terraces - 700 TL
Ephesus Ancient City - 700 TL

Day 23 : Kusadasi, Izmir, Istanbul

After breakfast, transfer to Izmir airport for your flight to Istanbul. Transfer to hotel remainder of the day is free in Istanbul.

Istanbul is a major city in Turkey that straddles Europe and Asia across the Bosphorus Strait. Its Old City reflects cultural influences of the many empires that once ruled here. In the Sultanahmet district, the open-air, Roman-era Hippodrome was for centuries the site of chariot races, and Egyptian obelisks also remain. The iconic Byzantine Hagia Sophia features a soaring 6th-century dome and rare Christian mosaics.

- **Meals Included**
Breakfast

Day 24 : Kusadasi, Izmir, Istanbul, Fly to Morocco

After breakfast, transfer to Istanbul airport for your flight to Casablanca in Morocco.

Welcome to Morocco! Keep your eyes peeled at Casablanca Airport for the local representative sign for your transfer to the hotel. Freshen up and meet in the lobby around 7:00pm for an informal meeting with your guide and other tour members.

Afterwards you have free time to start exploring vibrant Marrakech or go out for an optional group dinner and mingle with fellow travellers.

- **Accommodation**
Diwan Hotel - 4 Star
- **Meals Included**
Breakfast
- **Included Activities**
Welcome Meeting
- **Optional Activities**
Group Dinner - 100 MAD

Day 25 : Casablanca, Rabat, Meknes

Embark on a captivating Casablanca journey with a guided tour of the monumental Hassan II Mosque, a true marvel and the largest in all of Africa. This architectural masterpiece will leave you in awe of its intricate details and grandeur. Continuing your adventure, the tour will lead you to the remarkable United Nations Square, a vibrant hub that resonates with the cosmopolitan essence of the city. As you move on, immerse yourself in the elegance of the Anfa Residential Quarter, where modernity meets sophistication in the heart of Casablanca.

Gathering unforgettable memories, you'll then board a comfortable bus and follow the enchanting coastline towards Rabat, the captivating capital of Morocco. Nestled within a landscape bathed in warm amber hues, Rabat is a harmonious blend of age-old history and contemporary Moroccan vibrancy. The guided walking expedition through this imperial city will gradually unveil its beauty, taking you to pivotal sites including the Royal Palace and Chellah Ruins. Your journey continues as you make your way to Meknes, a city steeped in its own history and charm.

- **Accommodation**
Hotel Belle Vue - 4 Star
- **Meals Included**
Breakfast
- **Included Activities**
Sightseeing of Hassan II Mosque
Sightseeing of Anfa Residential Quarter
Sightseeing of United Nations Square
- **Entrance Fees**
Hassan II Mosque - 130 MAD

Day 26 : Meknes, Volubilis, Chefchaouen, Tetouen

Today promises an enriching exploration as we delve into the treasures of Meknes, a city with a storied past and vibrant present. Our journey begins with visits to the awe-inspiring Bab Mansour, a monumental gate that stands as a testament to Meknes' architectural prowess and historical significance. As we wander through its majestic archways, we'll be transported back in time, connecting with the city's illustrious heritage.

Continuing our expedition, we'll venture to the ancient Berber ruins of Volubilis, where echoes of centuries past reverberate through the timeworn stones. Our journey takes us further to the charming Moulay Driss Zarhoun, a captivating enclave that holds the esteemed title of Morocco's cultural capital. Guided by our knowledgeable companion, we'll unravel the threads of the region's remarkable history and its profound influence on Moroccan culture. As the afternoon sun paints the sky with hues of gold, we'll make our way to Chefchaouen, fondly known as the Blue City.

- **Accommodation**
Hotel La Paloma - 4 Star
- **Meals Included**
Breakfast
- **Included Activities**
Sightseeing of Meknes
Sightseeing of Volubilis

Day 27 : Tetouen, Chefchaouen, Fes

Immerse yourself completely in the mesmerizing tapestry of Chefchaouen, often referred to as the Blue City, as we dedicate the day to its enchanting allure. Grab your cameras and embark on an adventure through the narrow, winding streets of this picturesque blue-washed mountain village. Don't miss the chance to soak in the vibrant energy of Outa el-Hammam Square, a hub of activity where local life unfolds against the backdrop of the blue cityscape.

Venture further to experience the natural wonders that surround Chefchaouen. A visit to the mesmerizing Ras el-Maa waterfall promises a refreshing and serene encounter with nature's beauty. The cascading waters and lush surroundings provide a perfect contrast to the vibrant blue of the city. For a panoramic view that will leave you speechless, make your way to the Spanish Mosque. As the day progresses, we'll embark on a scenic drive that takes us to the cultural heart of Morocco - Fes. This second largest city in the country beckons with its rich history and a tapestry of experiences waiting to be unravelled.

- **Accommodation**
Royal Mirage Hotel - 4 Star
- **Meals Included**
Breakfast
- **Included Activities**
Sightseeing of Chefchaouen

Day 28 : Fes

Prepare to lace up your walking shoes and step into a captivating cultural odyssey through the imperial city of Fes. Let the allure of this historical gem unfold as you embark on an immersive journey, guided by the insights of a local expert. Our intensive tour will sweep you through the highlights, revealing the city's layered past and vibrant present.

The adventure kicks off at the majestic Bab Bouloud Gate, a gateway to the Royal Palace that stands as a symbol of Fes' regal heritage. The Mausoleum of Moulay Idriss, a sacred site of pilgrimage, offers a glimpse into the spiritual heart of the city. Our exploration takes us to Najjarine Square, a lively hub where history and contemporary life converge. As we journey on, the Mellah, Fes' historic Jewish Quarter, adds yet another layer to the city's cultural tapestry. Delve into the world of traditional pottery, witnessing skilled artisans at work and perhaps even trying your hand at the craft.

- **Accommodation**

Royal Mirage Hotel - 4 Star

- **Meals Included**

Breakfast

- **Included Activities**

Sightseeing of Bab Bouloud Gate (Royal Palace)

Sightseeing of Bou Inania Medersa

Sightseeing of Mausoleum of Moulay Idriss

Sightseeing of Quaraouiyine Mosque

Sightseeing of Najjarine Square

Sightseeing of Spices Market

Sightseeing of Attarine Medersa

Sightseeing of The Surroundings of Karaouine Medina and Mellah (Jewish Quarter)

Tannery & Pottery Visits

- **Optional Activities**

Traditional Hamam - 300 MAD

- **Entrance Fees**

Bou Inania Medersa - 10 MAD

Attarine Medersa - 20 MAD

Day 29 : Fes, Marrakech

As the morning sun bathes the landscape in a warm glow, we'll set forth on our journey to the captivating city of Marrakech. This city serves as a confluence where the vibrant Arab urban culture intersects with the rugged authenticity of Berber life from the desert and mountain villages. As we step into the heart of Marrakech, get ready to don your haggling hats and embrace the vibrant energy of Djemaa el-Fna Square. When the evening draws near, Djemaa el-Fna transforms into a twilight wonderland, where the vibrant tapestry of Marrakech's diverse cultures and traditions takes centre stage. Embrace the mayhem and let the magic of this square captivate your senses.

- **Accommodation**

Blue Sea Le Printemps - 4 Star

- **Meals Included**

Breakfast

- **Included Activities**
Sightseeing of Djeema El - Fna Square in Marrakech

Day 30 : Marrakech

Indulge in a delectable breakfast to kickstart a day of exploration and enchantment. Your journey through the vibrant tapestry of Marrakech begins by unveiling the city's key sites, each a treasure trove of history and culture waiting to be discovered. Marvel at the magnificence of the Koutoubia Mosque, venture onward to the Saadian Tombs, and Step into the opulent world of the Bahia Palace, where intricate architecture and lush gardens create a haven of tranquillity amidst the city's hustle and bustle. At the Dar Si Said Museum, you'll be immersed in the artistic heritage of Marrakech, as intricate woodwork, vibrant textiles, and exquisite artifacts tell the story of the city's craftsmanship and creativity. As you move through these sites, the layers of Marrakech's history and culture will unfurl before you, offering a deeper understanding of the city's rich tapestry.

- **Accommodation**
Blue Sea Le Printemps - 4 Star
- **Meals Included**
Breakfast
- **Included Activities**
Sightseeing of Saadian Tombs
Sightseeing of Menara Gardens
Sightseeing of Koutoubia Mosque
Sightseeing of Bahia Palace
- **Entrance Fees**
Bahai Palace - 70 MAD
Menara Gardens - 10 MAD
Saadian Tombs - 70 MAD
Said Mausoleum - 70 MAD

Day 31 : Depart Marrakech, Fly to Australia

Have your final breakfast on us and start bidding farewells to your travel mates before checking out of the hotel (11:00). As you step out into the world beyond, let the countdown begin for your next adventure.

- **Meals:** Breakfast

Please note: The day-by-day descriptions are intended as an indicative guide only. Itinerary may vary depending on flight schedules. Travel by nature is unpredictable. Weather patterns, road conditions, public holidays, travel restrictions and many other factors may necessitate itinerary changes that are ultimately for the client's benefit. It is essential that clients are flexible in this regard.

For more info, call 1300 168 910 or email hello@mytravelxp.com

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Please read the following information prior to making your reservation

Our full set of terms and conditions can be [viewed and downloaded on our website](#), or supplied on request from our office. We highly recommend you read My Travel Experience booking conditions prior to making your holiday reservations. This is the contract under which both parties enter, therefore we request that you only make a booking if you agree with these conditions.

This is a summary in brief for our customers:

1. Upon making a reservation with My Travel Experience you will receive a booking form, which needs to be filled out and signed to confirm that you agree to the terms and conditions.
2. Your booking will then be confirmed to you in writing and you will be required to pay a deposit to hold your reservation.
3. At this time, you must take out travel insurance for your holiday to protect you against any unforeseen circumstances.
4. Around 90 days prior to departure you will be asked to make the balance payment for your trip (the exact due date for your travel supplier will be advised at the time of booking).
5. 10 days prior to departure you will be sent your travel documents electronically via email.

My Travel Experience manages a professional client operating account. All booking payments are held securely to pay for your travel services. We do not retain your money and funds are distributed promptly to travel service providers, including but not limited to, airlines, tour operators, cruise lines and hotels. We are required to pay the providers deposits and final payments and in some instances these items are non-refundable.

If you wish to cancel you must notify us of your cancellation in writing. We will then write to the Suppliers to cancel your booking and request a refund (if applicable) for any elements of your holiday that are refundable. You will need to make an insurance claim for any travel arrangements that are non-refundable. If you have any issues during the refund or cancellation process, you have 30 days to contact our office in writing to lodge a complaint so an immediate resolution can be found for you.

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