

ULTIMATE AFRICAN SAFARI



MY TRAVEL EXPERIENCE

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Johannesburg to Nairobi Accommodated Safari & Flights

Duration: 34 days

Stay: 31 nights in hotels, lodges & tented camps, 2 overnight flights

Travel style: Escorted small group tour & flights from Australia

Booking code: AFSN34M

Call 1300 168 910 to speak to experts at My Travel Experience

Email hello@mytravelxp.com

34 Days Ultimate African Safari with Flights

About the holiday

Embark on an unforgettable African journey through South Africa, Botswana, Zimbabwe, Zambia, Malawi, Tanzania and Kenya!

Fly to South Africa and begin in the vibrant city of Johannesburg. From here, we venture towards Botswana's expansive Kalahari, a natural stage for the captivating narrative of the San people's life. The enchanting veins of the Okavango Delta, an unmissable charm of Botswana, await our exploration, its wilderness poised to entertain for a duo of starlit nights.

Our next stage is the Khwai Conservation Area, reached by a trusty open 4x4, providing us a wildlife-infused home for two nights. Your camera is key as we glide in a Mokoro, a traditional dugout canoe, silently slipping through the Okavango Delta's arteries, where hippos and crocodiles own the waters. Our wheels imprint the dusty paths of Khwai on a game drive, its wild inhabitants providing us a carousel of natural wonders. We continue to Moremi Game Reserve, devoting an entire day to an exhilarating safari and an intimate encounter with its resident fauna.

The iconic Chobe National Park serves as our amphitheatre for a soothing river cruise, offering front-row seats to elephants frolicking and forging paths across the river. Crossing the threshold to Zimbabwe, the thundering spectacle of Victoria Falls preludes our voyage to the South Luangwa National Park in Zambia, the serene shores of Lake Malawi, and the dreamlike beaches of Zanzibar Island.

A ferry ride from Dar es Salaam sets the scene for our Zanzibar retreat. Once we touch its white sandy shores and plunge into the sapphire waters of the Indian Ocean, it's the perfect setting to etch your island memories.

The Serengeti, an untamed safari utopia, cannot be ignored. We embark on an overnight journey in specialized 4x4 safari vehicles, where the Ngorongoro Crater's vast expanse welcomes us and herds of wildlife adorn its boundless plain. A full day's pilgrimage through the Serengeti National Park unfurls before us, imprinted forever in our hearts.

Your epic safari odyssey concludes in Nairobi, Kenya's pulsating capital, where we get to reflect on our vivid memories and newfound love for this incredible continent.



Accommodated Safari Inclusions

Escorted Tour Package Includes:

Flights - Economy return airfares from Australia to Johannesburg & from Nairobi

Accommodation - 31 nights as per the itinerary

25 nights hotel or lodge rooms with private bathrooms

6 nights in permanent tented camps

Meals - 28 Breakfasts, 28 Lunches, 26 Dinners

All meals prepared & served at the tour truck

Transportation - 20-seater custom built safari vehicle

Fully equipped with seat belts, lockers, charging facilities & water filters

Crew - Services of two qualified crew for duration of the tour

Tour - Small group with maximum 20 passengers

Entrance fees to National Parks

Highlights as per the itinerary

Package excludes:

Visa fees (where applicable)

Meals & sightseeing not specified in the itinerary

Optional tours & activities

Personal items, such as drinks, snacks, laundry, WiFi access etc.

Gratuities for tour manager, guides & drivers

Travel insurance is essential, let us know if you would like a quote

Prices are based on twin share, please contact us for single rates

A local payment will be collected on arrival for Green Seat & Pledge A Tree program

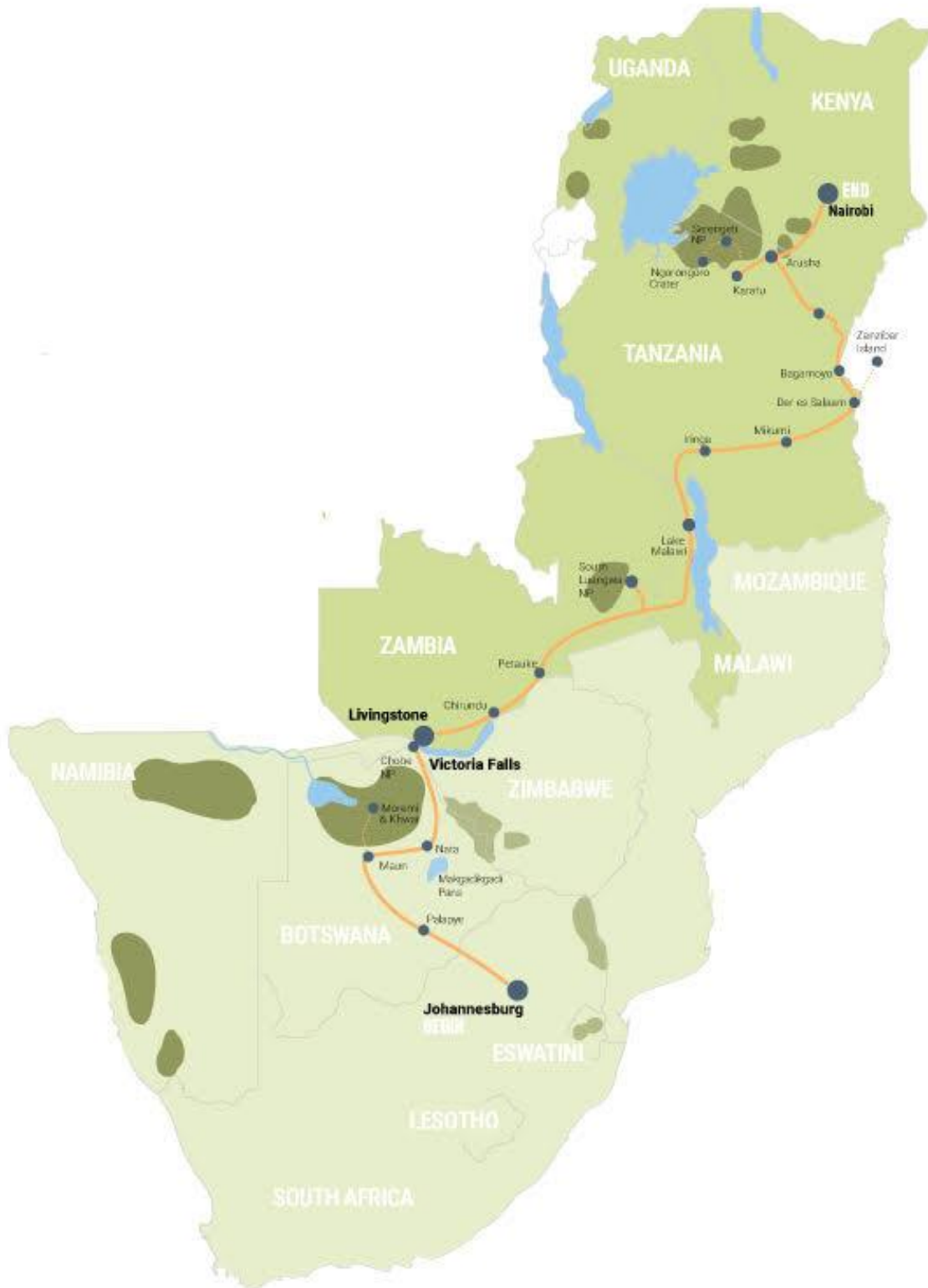
Subject to confirmation by airlines, hotels, tour company & local operators.

Cancellation fees & booking conditions apply.

Any questions? Please phone 1300 168 910

or email hello@mytravelxp.com

Tour itinerary:



Daily schedule:

Day 1 - Fly to South Africa

Day 2 - Arrive Johannesburg, South Africa

Welcome to South Africa! On arrival, clear customs and immigration, collect your bag and make your own way to your hotel via the hotel free shuttle when it's time check-in. The rest of the day is yours at leisure.

Meals: None

Accommodation: Garden Court - Johannesburg - O R Tambo Airport, or similar

Day 3 - Johannesburg to Palapye

Leaving behind the city of Johannesburg, we travel through the North-West Province to the Botswana border. After completing border formalities, we continue on the Trans-Kalahari highway to our overnight stop.

Accommodation: Cresta Palapye, Two per Room with En-suite Bathroom

Meals: Lunch, Dinner

Day 4 - Palapye to Maun

Today we head north through the stark yet striking landscapes of the Central Kalahari desert, towards the gateway of the Okavango Delta. Along the way, you'll pass by several smaller towns and villages, offering glimpses into everyday life in Botswana. A notable point of interest on our route is the Orapa Diamond Mine, an imposing testament to Botswana's mineral wealth. This mine, which is a collaborative venture between De Beers and the Botswana government, is counted among the world's most extensive diamond mines. It serves as a critical economic pillar, contributing considerably to Botswana's GDP and export earnings. Beyond Orapa, our journey skirts the southern end of the Makgadikgadi Pans National Park before reaching our overnight destination in Maun, so keep an eye out for an array of wildlife that moves between the watering holes.

Accommodation: Sedia or Island Safari Lodge, Two per room with en-suite bathroom

Meals: Breakfast, Lunch, Dinner

Day 5 - Khwai Conservation Area

You will be separated from your Nomad truck for the next 2 nights and it is therefore important that you pack/gather your personal belongings which you may need, before we depart for Maun today as there is limited time in Maun for re-packing and storing. Please pack lightly and only take what you need for the following two nights.

Today we make our way towards the Okavango Delta. Early risers will have the opportunity to go on an optional scenic flight over the Delta (time and weather permitting). After your optional flight, you will be collected from Maun and will be transferred to the Khwai Conservation area in smaller safari type vehicles.

Our guide will prepare us on what to expect for our afternoon mokoro excursion into the Okavango Delta. (Please note: It is possible that the mokoro activity could take place the following morning, depending on the season).

Accommodation: Khwai Tented Camp Facilities, Two per permanent tent with en-suite bathroom

Meals: Breakfast, Lunch, Dinner

Optional Activity: Okavango Delta scenic flight

Included Highlight Sunset Mokoro Excursion (could take place the following morning)

Day 6 - Moremi Game Reserve

Today is a full day game drive, as we spend most of our day on safari in the Moremi Game Reserve in search of the species that roam the plains. Expect some bumpy roads as we traverse this wilderness area in our 4x4 vehicles. Offering habitats from wetland, open water to the grasslands and Savannah woodland, we hope to see as many species of fauna and flora possible. This evening we arrive back at Khwai to share and compare all the amazing sightings while on safari.

Accommodation: Khwai Tented Camp Facilities, Two per permanent tent with en-suite bathroom

Meals: Breakfast, Lunch, Dinner

Included Highlight: Full Day Game Drive Moremi Game Drive

Day 7 - Khwai to Nata

Today's journey from Khwai to Nata passes the Botswanan salt pans. You will pack up camp and depart at first light on the open 4x4 safari vehicles before meeting the Nomad truck in Maun. The scenic drive from Maun to Nata showcases some of Botswana's breathtaking landscapes and the rich cultural heritage. Keep an eye open as there is always a chance of a wildlife encounter or two before reaching your overnight destination near Nata.

Accommodation: Elephant or Nata Lodge, Two per room with en-suite bathroom

Meals: Breakfast, Lunch, Dinner

Included Highlight: Views of the Makgadikgadi Salt Pans

Day 8 - Nata to Kasane - Chobe National Park

We journey from Kalahari sands of Nata to Kasane and arrive in time for lunch and a quick siesta before we head out in the afternoon to explore the Chobe National Park from the river, enjoying a leisurely boat cruise which allows us an up close and personal experience with the many elephants that frequent the river in the afternoons.

Accommodation: Thebe River Safaris or Kwalape Safari Lodge, Two per room with en-suite bathroom

Meals Breakfast, Lunch, Dinner

Included Highlight: Chobe National Park Boat Cruise

Day 9 - Zimbabwe -Victoria Falls

With the memories of our wildlife encounters firmly etched in our minds, we cross the border into Zimbabwe this morning and travel the short distance to Victoria Falls. Today you will have the opportunity to visit the spectacular Victoria Falls at your leisure, also known by the local name of “Mosi-oa Tunya” (the smoke that thunders). While much of today is dedicated to viewing the mighty Zambezi River as it drops into the Batoka Gorge below, the bustling adventure town of Victoria Falls also offers a range of optional activities for those wanting a dose of adrenaline in the afternoon. For the more relaxed traveller there are craft markets and coffee shops on offer as well.

Accommodation: Shearwater Explorers Village, Two per room with en-suite bathroom

Meals: Breakfast, Lunch

Optional Activity: Chobe National Park Game Drive, Victoria Falls National Park Entry

Day 10 - Victoria Falls / Livingstone

With the many activities on offer in Victoria Falls (Zimbabwe) and Livingstone (Zambia), today is the perfect day for the adventure that most suits your style. Whether rafting the mighty Zambezi River or enjoying a flight over the Falls, this is your day to enjoy the many attractions on offer in Victoria Falls. As your tour continues tomorrow from Livingstone, your accommodation for tonight has been booked in Livingstone. You can however spend the day in Victoria Falls and transfer over to Livingstone in the late afternoon. The transfer from Victoria Falls to Livingstone is included in your tour. You have the choice of booking a morning transfer (08:00) or afternoon transfer (16:00). Please indicate your preferred time with your booking agent at the time of booking.

Accommodation: Victoria Falls Waterfront, Livingstone, Zambia, Two per room with en-suite bathroom

Meals: Breakfast

Optional Activity: Zambezi Sunset Cruise, Bungee Jump, Helicopter Flights, White Water Rafting

Day 11 - Livingstone - Lusaka

Setting off early from Livingstone, we catch a last sighting of the mighty falls before we head off on a long day travelling. We get our first impressions of East Africa through the window of our truck: colourful markets, busy villages and rural scenes form the backdrop of our journey as we travel through Zambia. We enjoy a prepared meal on arrival as our guides brief us on the days ahead.

Accommodation: Eureka Camp, Two per room with en-suite bathroom

Meals: Breakfast, Lunch, Dinner

Day 12 - Petauke

This morning we drive through Zambia's busy capital Lusaka before turning east towards Petauke, our destination for the night. As an important link between Lusaka and neighbouring Malawi, the Great East Road winds through rural Zambia and we will cross the mighty Luangwa River along the way. Dotted with villages and subsistence farms, today's landscapes serve as a stark contrast to the developed countries so many of us call home. We make a delightful stop at Luangwa Market, a bustling hub where local Zambian vendors showcase their wares. Among the treasures on display are masau and masaku, delectable fruits that are available year-round and renowned for their mouth-watering taste. In addition, other African curios catch our eye, from charming miniature hippos to intricately woven baskets and papyrus carpets, adding to the colourful tapestry of this vibrant marketplace.

Accommodation: Chimwemwe Executive Lodge, Two per room with en-suite bathroom

Meals: Breakfast, Lunch, Dinner

Included Highlight: Market visit

Day 13 - South Luangwa National Park

We look forward to the tranquillity of South Luangwa and this morning we make our way to the banks of the Luangwa River. We make a stop at Mulberry Mongoose to view their local jewellery and curios, these accessories are hand crafted by local ladies from South Luangwa using organic materials originating from the African bush. The Chipata area is a major producer of cotton and we get a taste of the creativity of the African culture. One of the finest sunsets is surely that enjoyed on the banks of the Luangwa River, so grab a cold drink and watch the day fade away.

Accommodation: Wildlife Camp, Two per permanent tent with en-suite bathroom

Meals: Breakfast, Lunch, Dinner

Included Highlight Mulberry Mongoose Curio Visit

Day 14 - South Luangwa National Park

South Luangwa National Park is a world-class safari destination and we have a full day to explore the park in search of the variety of wildlife found in the park. This morning you can partake in an optional morning safari or during the dry season (April to December) you can join one of the iconic walking safaris on offer in the park. This afternoon we will enjoy a sunset drive in the park including a sundowner stop. The unique opportunity to explore the park at night gives us a chance to spot the elusive nocturnal species that are rarely seen in the day.

Accommodation: Wildlife Camp, Two per Permanent tent with en-suite bathroom

Meals: Breakfast, Lunch, Dinner

Included Highlight: Sunset Game Drive in South Luangwa National Park

Optional Activity: Safari Walk (seasonal) or Morning Game Drive in South Luangwa

Day 15 - Lake Malawi

This morning we board our truck and set off for Malawi, the warm heart of Africa. Our destination is the shores of Lake Malawi, the southernmost lake in the East African Rift system. As one of the ten largest lakes in the world, the lake stretches for over 500km along the western boundary of Malawi and is home to more species of fish than any other lake. We stay on the shores of the lake this natural wonder.

Accommodation: Ngala Beach Lodge, Two per room with en-suite bathroom

Meals: Breakfast, Lunch, Dinner

Day 16 - Lake Malawi

Today is all about the lake and this day is set aside for you to relax at the lake. Use the time to read a book, soak up the sun or indulge in the many attractions that are on offer. If you wish, an optional hike can be done with a local guide to the nearby Dwanbazi Waterfall. Located a short 30- minute drive from Ngala Beach Hotel, the waterfall offers a breath-taking panorama from the summit. Depending on the weather, we may even have the opportunity to take a refreshing swim in the pristine waters surrounded by the lush greenery and splendour of the surrounding landscape.

Accommodation: Ngala Beach Lodge, Two per room with en-suite bathroom

Meals: Breakfast, Lunch, Dinner

Optional Activity: Waterfall Hike

Day 17 - Lake Malawi

Today we are back on the road for most of the day travelling further north and will overnight once again on the banks of Lake Malawi. Our guide will lead us on a walk through a nearby village in the afternoon. After the walk, enjoy the sunset over the lake from the beach.

Accommodation: Chitimba, Two per room with en-suite bathroom

Meals: Breakfast, Lunch, Dinner

Included Highlight: Village Walk with Tour Leader

Day 18 - Mbeya

We depart this morning and continue north, heading for the Utengule Coffee Lodge where we will overnight.

Accommodation: Utengule Coffee Lodge, Two per room with en-suite bathroom

Meals: Breakfast, Lunch, Dinner

Day 19 - Tanzania - Iringa

Before heading to Iringa, we will make a stop at a local coffee plantation where we have the opportunity to see the process of growing and harvesting coffee beans and will be able to sample some of the beans. We then ascend the Great Rift Valley and make our way further into Tanzania.

Accommodation: Kisolanza Farm, Two per room with en-suite bathroom

Meals: Breakfast, Lunch, Dinner

Included Highlight Morning Coffee Plantation Tour

Day 20 - Mikumi

This morning we complete our journey to the doorstep of Mikumi National Park. We have a quick stop at the Baobab Valley, Tanzania. A mesmerizing landscape dotted with ancient, towering baobab trees. These iconic trees create a surreal and breathtaking scene, casting dramatic shadows against the African savannah. We then reach Mikumi, which ranks as the fourth largest park in Tanzania, but forms part of a 75,000 square kilometre wilderness that centres on Selous, Africa's largest game reserve. Today there's the opportunity to book a game drive in Mikumi National Park.
Accommodation: Camp Bastian or Mantis, Two per room with en-suite bathroom
Meals: Breakfast, Lunch, Dinner
Optional Activity: Mikumi Game Drive

Day 21 - Mikumi

Today you will have the opportunity to book additional safaris in Mikumi National Park or embark on a variety of cultural tours.
Accommodation: Camp Bastian or Mantis, Two per room with en-suite bathroom
Meals: Breakfast, Lunch, Dinner
Optional Activity: Mikumi National Park Safaris/Cultural Tours

Day 22 - Dar es Salaam

We overnight in Dar es Salaam before an early start the following morning to catch our ferry to Zanzibar Island.
Accommodation: Kariakoo Sleep-Inn, Two per room with en-suite bathroom
Meals: Breakfast, Lunch

Day 23 - Stone Town (Zanzibar)

We head out early to catch our ferry to Zanzibar Island from Dar es Salaam. After arriving at the ferry port, we make our way to our hotel located in Stone Town.
Accommodation: Paradise Inn, Two per Room with En-Suite Bathroom
Meals: Breakfast
Included highlight: Zanzibar Excursion

Day 24 - Zanzibar Beaches

Boasting a rich history this busy port was once a landmark on both the Slave and Spice trade routes. Our morning begins with a walking tour of Stone Town to discover the more well-known landmarks, including the birthplace of Freddy Mercury. After our city tour, we travel by road to our base for the next 2 nights. Before our arrival, we will stop along the way to enjoy a guided walking spice tour, which passes through villages and spice plantations. You will be able to witness first-hand how spice farm workers climb the trees and seek out specific plants and will have the opportunity to purchase fresh spices directly from these farms.
Accommodation: Zanzibar Bay or Paradise Beach, Two per room with en-suite
Meals: Breakfast, Lunch, Dinner
Included Highlight: Stone Town walking city tour, Spice Tour

Day 25 - Zanzibar Beaches

Today is a free day to enjoy some of the many attractions and activities on offer. Water sports are the order of the day. Whatever it is you chose to do today, you will have ample opportunity to create some island memories. Explore the many attractions on offer or simply relax on the beach and soak up the sun.

Accommodation: Zanzibar Bay or Paradise Beach, Two per room with en-suite

Meals: Breakfast, Lunch, Dinner

Day 26 - Bagamoyo

We bid farewell to the island and board our return ferry. On arrival at the Dar es Salaam port, we reunite with our truck and return to Bagamoyo for the night.

Accommodation: FireFly Lodge, Two per room with en-suite bathroom

Meals: Breakfast, Lunch, Dinner

Day 27 - Arusha

Heading north this morning we travel across the northern reaches of Tanzania, our destination tonight is the bustling town of Arusha. Northern Tanzania is home to the Serengeti, Ngorongoro and Kilimanjaro.

Accommodation: Njiro Legacy, Two per room with en-suite bathroom

Meals: Breakfast, Lunch, Dinner

Day 28 - Karatu

Although it is short distance to Karatu, we will spend most of the day commuting closer to the Ngorongoro Crater. Before our arrival in Karatu, we will visit the Mto wa Mbu Market which is situated in the little village of Mto wa Mbu. Known for crops such as rice and their distinctive red bananas, the town sits on the main road that leads directly to the Serengeti National Park and the Ngorongoro Crater Conversation Area. Tonight, our guide will brief us on our 2-night excursion.

Accommodation: Kudu Camp, Two per room with en-suite bathroom

Meals: Breakfast, Lunch, Dinner

Included Highlight: Mto wa Mbu Market

Day 29 - Ngorongoro Crater & Serengeti National Park (Seronera) Excursion

We rise early and will be collected from our camp and transferred to the Ngorongoro Crater in 4x4 safari vehicles. Spend the morning exploring the crater floor in search of the animals which roam the plains. In the afternoon, arrive at our camp in the Seronera region, in the heart of the Serengeti National Park. The camp is surrounded by spectacular views and abundant wildlife and this evening we will enjoy the sights and sounds of nature passing right in front of your meru style tent.

Accommodation: Seronera Private Tented Camp or Serengeti Wilderness Camp Central, Two per permanent tent with en-suite bathroom

Meals: Breakfast, Lunch, Dinner

Included Highlight: Full day 4x4 excursion to Ngorongoro Crater and afternoon drive into Seronera

Day 30 - Serengeti

This morning we rise early to enjoy a full day's game drive through Serengeti National Park. Famous for the abundant wildlife that exists in the park, we will spend most of our day in search of the animals that reside here.

Accommodation: Seronera Private Tented Camp or Serengeti Wilderness Camp Central, Two per permanent tent with en-suite bathroom

Meals: Breakfast, Lunch, Dinner

Included Highlight: Full day game Drive through Seronera, Serengeti National Park

Optional Activity: Hot Air Balloon Safari (pre-booking required, subject to availability & weather conditions)

Day 31 - Arusha

We depart the Serengeti National Park with amazing memories, and make the return journey to Arusha, where we will spend the night reminiscing about our experiences of the Serengeti and Ngorongoro Crater.

Accommodation: Njiro Legacy, Two per room with en-suite bathroom

Meals: Breakfast, Lunch, Dinner

Day 32 - Kenya - Nairobi

We cross the border into Kenya this morning and make our way to Nairobi where our guided tour ends on arrival.

Accommodation: Hotel Boulevard, Room with en-suite bathroom

Meals: Breakfast, Lunch

Day 33 - Depart Kenya - Fly to Australia

Today, check out from the hotel and catch the hotel shuttle when its time make your way to the airport for your flight home.

Meals: Inflight Menu

Day 34 - Arrive Australia

Welcome home! We trust that you enjoyed this amazing adventure!

***Note:** The day-by-day descriptions published are intended as a rough guideline only. Accommodation can be changed without notice. Travel by nature is unpredictable, weather patterns, game migrations, road conditions, public holidays, travel restrictions and a multitude of other factors may necessitate itinerary changes that ultimately are for the client's benefit. It is essential that clients are flexible and open minded in this regard.*

For more information about this accommodated safari,
please phone 1300 168 910
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Is this trip right for me?

Partaking in an adventure tour in Africa involves covering hundreds if not thousands of kilometres and our tours are as much about this journey as they are about the destinations we visit. Use your time during these drives to talk to your fellow travellers, have a drink and take note of the world passing by your window. Some roads you travel on will be smooth and easy while others could take up to an hour to cover 1 kilometre. There is just no telling what could happen with road, weather, traffic and other conditions that may exist that will either increase or decrease the amount of time you spend on the road so take your watch off, put your iPad away, turn off your phone and just relax. An average day could take anything from 5 to 14 hours, it all depends on the day... and that's only an "average"!

Visitors to Kenya are encouraged to consult their health-care providers regarding malaria prophylaxis. We suggest you check with your health-care provider before signing up for this tour. Some tours require walking or stairs between tents. Safari vehicles can have high ground clearance and require agility to embark and disembark. During this tour, you may come into proximity of wild animals whose actions can be unpredictable. Certain inherent risks are involved which should be considered at your own discretion.

About the East Africa tour

- Your tour dossier is a guide only, this is Africa, the distances we cover are huge, things change frequently, for a number of reasons. Every change that is made will be done in the best interest of the group in mind.
- Space inside the truck is limited. Don't bring a suitcase. Bring a soft pack duffel bag or backpack that will fit inside your locker. We will leave your suitcase behind if it does not fit into your locker as it cannot be stored anywhere else inside the truck as it becomes a safety hazard. It is unfair on your fellow travellers and your guides if you use more than your designated locker space.
- Tours by nature are not only about destinations, they're about journeys. Prepare yourself for long hours in the truck on the road getting from A to B. Bring along some board games, cards or books to entertain each other.
- The tour is a high value safari tour, not like a European coach tour - don't get confused between the two!
- The average age for accommodated tour guests is 35-65 years and travellers from 6 to 80 years can join the group
- The tours operate throughout all seasons, prepare to be hot and prepare to be cold, in fact, prepare yourself for any eventuality!
- Switch off from the outside world. You'll stay in remote locations and the idea is that you enjoy your natural surroundings away from cities.



About the safari vehicle

You will be travelling in one the newest and most modern fleets. The vehicles are custom built in the tour company's workshop and conform to the highest safety standards. All the designs are approved by the South African safety regulator (NRCS) and built according to strict standards.

Each truck is fitted with:

- Freezers to keep food fresh in the African heat
- Individual seats with seat belts and ample leg-room
- Overhead luggage racks
- Lockers for your backpacks (± 35 cm square, 80cm deep)
- A safe for your valuables
- A well-stocked first aid kit is on hand for emergencies
- I-pod / MP3 points
- Charging facilities for cameras, batteries etc
- Kitchen and stove
- Cooler boxes
- Water tank
- Hand-dishwashing facilities

Wildlife migration in Kenya & Tanzania

Home to one of wildlife's most spectacular shows, the Masai Mara, the Ngorongoro Crater and the Serengeti National Park provide dramatic scenes of mass animal migration. The wildebeest travel throughout the year in a clockwise direction, constantly in search of food and water and a safe place to have their babies.

From December to March the Ngorongoro Crater and the Southern Serengeti have vast plains of grazing animals. This is also the calving season, which attracts a large amount of predators. This is one of the best times of year to be in these areas. From July to October the herds gather along the Grumeti and Mara Rivers and cross into the vast plains of the Masai Mara. This is another time of year where game viewing is of epic proportions and you have an opportunity to witness the wildebeest crossing the rivers and falling prey to the crocodiles.

Affordable Holidays - How do we do it?

With over 30 years' experience, we know the travel industry better than anyone and have tracked down the best experiences around the world. We go directly to local suppliers to source the best price and holiday for you. Dealing directly with local operators is why our holidays are more affordable. We work with reputable travel professionals that offer exceptional service and safe travel policies. If you think you are paying too much for your travel arrangements, please give us a call, we will do our best to find you the ideal holiday - that's My Travel Experience!

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Travel On Demand Pty Ltd trading as My Travel Experience

BOOKING CONDITIONS

Please read the following information prior to making your reservation

Our full set of terms and conditions can be [viewed and downloaded on our website](#), or supplied on request from our office. We highly recommend you read My Travel Experience booking conditions prior to making your holiday reservations. This is the contract under which both parties enter, therefore we request that you only make a booking if you agree with these conditions.

This is a summary in brief for our customers:

1. Upon making a reservation with My Travel Experience you will receive a booking form, which needs to be filled out and signed to confirm that you agree to the terms and conditions.
2. Your booking will then be confirmed to you in writing and you will be required to make a payment to secure your booking.
3. At this time, you must take out travel insurance for your holiday to protect you against any unforeseen circumstances.

4. 90 days prior to departure you will be asked to make the balance payment for your trip (you will be notified if your supplier requires earlier payment).
5. 10 days prior to departure you will be sent your travel documents via email.

My Travel Experience manages a professional client operating account. All booking payments are held securely to pay for your travel services. We do not retain your money and funds are distributed promptly to travel service providers, including but not limited to, airlines, tour operators, cruise lines and hotels. We are required to pay the providers deposits and final payments and in some instances these items are non-refundable.

If you wish to cancel you must notify us of your cancellation in writing. We will then write to the Suppliers to cancel your booking and request a refund (if applicable) for any elements of your holiday that are refundable. You will need to make an insurance claim for any travel arrangements that are non-refundable. If you have any issues during the refund or cancellation process, you have 30 days to contact our office in writing to lodge a complaint so an immediate resolution can be found for you.

Phone 1300 168 910
Email hello@mytravelxp.com
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